

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 26 July 2022 11:16 AM
To: Claims; SUR; Admin-D (LKKAUTO); CS A Team
Subject: RE: OD CLAIM FOR SNG 8100 P, DOA: 15/07/2022

Dear Nadia,

As instructed by our client , please proceed to repair the **insured vehicle SNG 8100P , (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 26 July 2022 9:28 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR SNG 8100 P, DOA: 15/07/2022

Dear Nadia,

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 26 July 2022 9:13 AM
To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SNG 8100 P, DOA: 15/07/2022

Dear Claims Team,

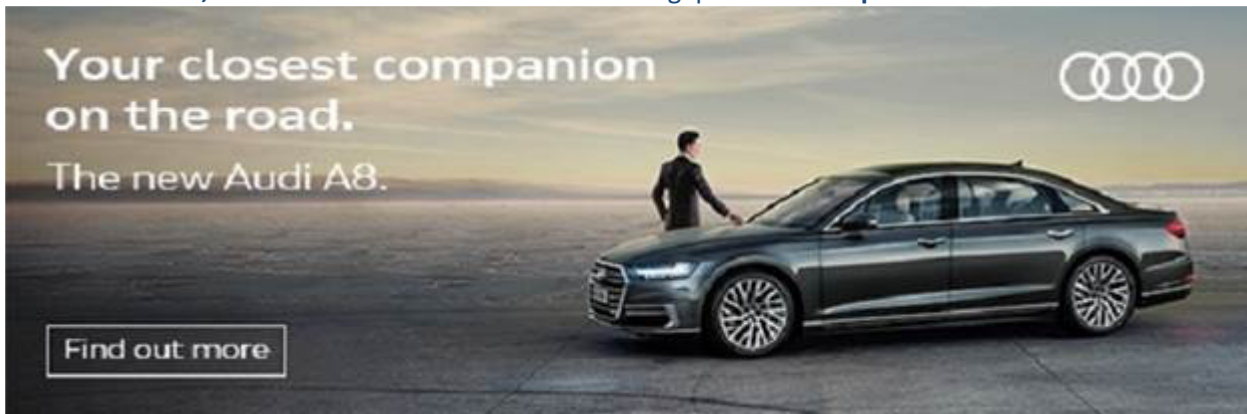
On behalf of Service Advisor: Kee Siang.

Kindly advise on repair approval urgently.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 23 July 2022 9:38 AM
To: '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SNG 8100 P, DOA: 15/07/2022

Dear Claims Team,

On behalf of Service Advisor: Kee Siang.

Kindly advise on repair approval urgently.

Thank you.

Best Regards,
Nadia Hani

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 21 July 2022 9:59 AM

To: '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SNG 8100 P, DOA: 15/07/2022

Dear All,

Kindly advice on OD approval for above mention case.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]**Sent:** Wednesday, 20 July 2022 10:05 AM**To:** claims@premiumauto.com.sg; '- OD CLAIM'; '- Survey'; 'CS A Team'**Cc:** claims@premiumauto.com.sg**Subject:** RE: OD CLAIM FOR SNG 8100 P, DOA: 15/07/2022

Dear Claims,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>**Sent:** Monday, 18 July 2022 2:07 PM**To:** '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>**Cc:** claims@premiumauto.com.sg**Subject:** OD CLAIM FOR SNG 8100 P, DOA: 15/07/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 20/07/2022 @ 02:15 Pm @ Ubi. Owner waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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