

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 21 July 2022 3:55 PM
To: yvonne; SUR; assignments
Cc: Anu
Subject: RE: [PRI] SNM22D205046/C02/XD8721U/TANCHC [NOA] CTP Insured XD8721U || Our ref: TA.2022.3457.ya(bobo)

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Yvonne,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: yvonne <yvonne@everestlawllc.com>

Sent: Thursday, 21 July 2022 3:47 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Anu <anu@everestlawllc.com>

Subject: [PRI] SNM22D205046/C02/XD8721U/TANCHC [NOA] CTP Insured XD8721U || Our ref: TA.2022.3457.ya(bobo)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our ref : TA.2022.3457.ya
Your ref : **XD8721U**

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

China Taiping Insurance
(Singapore) Pte. Ltd.
No. 3 Anson Road,
#16-00 Springleaf Tower,
Singapore 079909
Attn: Motor Claims Department
2 DAYS' PRE-REPAIR NOTICE

Surveyor from M/s China Taiping Insurance (Singapore) Pte. Ltd. Vehicle SMJ4899R inspected as follows by Name:		
Before repair	Parts removed	After repair
_____	_____	_____
Signature	Signature	Signature
Date/ Time:	Date/ Time:	Date/ Time:

Dear Sir/Madam,

NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE

CLAIMANT: ASIA EXPRESS CAR RENTAL PTE LTD

ACCIDENT INVOLVING SMJ4899R & XD8721U ON (MMDDYYYY) 7/19/2022 ALONG PIE TOWARDS CHANGI AT ABOUT 0950 HOURS

We refer to the above matter wherein we are instructed to act for ASIA EXPRESS CAR RENTAL PTE LTD, the owner of vehicle no. **SMJ4899R**.

There is no agreement to the surveyors proposed by parties.

Our client's vehicle **SMJ4899R** is available as follows, **please call prior appointment** for the pre-repair inspection:

M/S APEX MOTORING
25 KAKI BUKIT ROAD 4,
#01-56, SINGAPORE 417800
Tel: Pei Jie (9169 0825)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

[Please attention the email to solicitor Ms Tiwary and copy to yvonne@everestlawllc.com. As part of our COVID-19 measures, we encourage telecommuting, please communciate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bobo)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 21 July, 2022 3:43 PM

To: yvonne <yvonne@everestlawllc.com>

Subject: RE: SNM22D205046/C02/XD8721U/TANCHC [NOA] CTP Insured XD8721U || Our ref: TA.2022.3457.ya(bobo)

Without Prejudice

Our reference: SNM22D205046/C02/XD8721U/TANCHC

Your reference: TA.2022.3457.ya(bobo)

Dear Sirs,

ACCIDENT INVOLVING XD8721U & SMJ4899R ON 19/07/2022

We refer to your email of 21/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 21 July 2022 3:38 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; yvonne@everestlawllc.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM22D205046/C02/XD8721U/TANCHC [NOA] CTP Insured XD8721U || Our ref: TA.2022.3457.ya(bobo)

Dear Jac,

Please conduct PRS for SMJ4899R.

OIC – Jacqueline Tan - 63896185

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: yvonne <yvonne@everestlawllc.com>

Sent: Thursday, 21 July 2022 10:20 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Anu <anu@everestlawllc.com>

Subject: [NOA] CTP Insured XD8721U || Our ref: TA.2022.3457.ya(bobo)

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Our ref : TA.2022.3457.ya(bobo)

Your ref : **XD8721U**

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

China Taiping Insurance (Singapore) Pte. Ltd.
No. 3 Anson Road,

For your information only
Owner of **XD8721U**

#16-00 Springleaf Tower,
Singapore 079909
Attn: Motor Claims Department
NOTICE OF ACCIDENT

Dear Sir/Madam,

CLAIMANT: ASIA EXPRESS CAR RENTAL PTE LTD
ACCIDENT INVOLVING SMJ4899R & XD8721U ON (MMDDYYYY) 7/19/2022 ALONG PIE TOWARDS CHANGI AT ABOUT 0950 HOURS

We are instructed by **ASIA EXPRESS CAR RENTAL PTE LTD** to notify you (the insurer of **XD8721U**) of a road traffic accident on (MMDDYYYY) **7/19/2022 ALONG PIE TOWARDS CHANGI AT ABOUT 0950 HOURS** involving our client's vehicle registration number **SMJ4899R** and vehicle registration number **XD8721U** driven by your insured at the material time.

A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle **SMJ4899R** has been damaged. Before our client proceed to repair the damaged vehicle:

1. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle; and
2. Please forward a copy of your insured's report.

Our client proposes to use one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- | | |
|---|--|
| 1. Kelvin Teo (KAAS Automotive Appraising Services) | 5. Patrick Ng (Carlink Consultancy) |
| 2. Terrence Hong (TY5 Consultancy) | 6. Dennis Yap Teck Wee (Pal's Appraiser Pte Ltd) |
| 3. Michael Yap (Mc-Coy Appraisal Pte Ltd) | 7. Kent Ong (KTO Automobile Assessors) |
| 4. Andrew How (Prominent Appraiser Services) | 8. Andy Yap (LCW Appraiser Pte Ltd) |

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

[Please attention the email to solicitor Ms Tiwary and copy to yvonne@everestlawllc.com. As part of our COVID-19 measures, we encourage telecommuting, please communciate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bobo)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

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