

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 21 July 2022 3:25 PM
To: TSR AUTOMOTIVE; 'SUR'; assignments
Subject: RE: SNM22D205057/C02/GBG3074G/LEWLCFW: PRE REPAIR SURVEY FOR SLM1714G

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Thursday, 21 July 2022 12:40 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Re: SNM22D205057/C02/GBG3074G/LEWLCFW: PRE REPAIR SURVEY FOR SLM1714G

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

Attached GIA report for SLM1714G

Kindly also note that we appoint Kenneth Kong (LKK).

Thank you

Regards
Ryan

On Thu, 21 Jul 2022 at 12:06, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D205057/C02/GBG3074G/lewlc

Your reference: SLM1714G

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG3074G & SLM1714G on 19/07/2022

We refer to your email of 20/07/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 21 July 2022 12:00 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; tsrteamworks2022@gmail.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM22D205057/C02/GBG3074G/LEWLCFW: PRE REPAIR SURVEY FOR SLM1714G

Dear Jenny,

Please conduct PRS for SLM1714G.

OIC- Jenny Lew - 63896162

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Sent: Wednesday, 20 July 2022 3:11 pm

To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>

Subject: PRE REPAIR SURVEY FOR SLM1714G

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer,

Please help us to arrange for a pre-repair survey.

Our vehicle - SLM1714G

Accident date & Time : 19/07/2022 @ 17:30

Your insure - GBG 3074G

Location - TSR AUTOMOTIVE PTE LTD

160 SIN MING DRIVE

SIN MING AUTOCITY #06-15

SINGAPORE 575722

Please also let us have the lists of surveyors to appoint.

Kindly note that we will forward the GIA report when it's ready.

Thank you

Regards

Ryan

