

Tropical Tech Automobile Services

BLK 5032 ANG MO KIO AVENUE 3 #01-303 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484 4978

E-mail : tsac303@singnet.com.sg

M / s : **AIG Asia Pacific Insurance Pte Ltd**
78, Shenton Way,
#11-16, Singapore 079120

Final bill : TT 23 / 22 / TP / WT

Registration No : SJV671D

Attn : **Motor Claims Department**
Tel : 6419 3000
Fax : 6225 6772

Make / model : Honda Vezel

Mileage :

Date : 31 / 08 / 2022

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SJR2909C AND SJV671D
ALONG BALESTIER ROAD ON 20 JULY 2022 AT ABOUT 1250HRS.**

Lump sum cost of repair amount at \$2,600.00 as per confirmation by Surveyor Mr Kenneth from LKK Auto Consultants appointed by AIG Asia Pacific Insurance :	\$	2,600.00
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LTA search fee for vehicle SJR2909C :	\$	7.45
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B & O Vehicle Rental, Rental Invoice No : 21227, for vehicle no : SLB3141D from 25 / 07 / 2022 to 29 / 07 / 2022 :	\$	600.00
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Grand final amount :	\$	3,207.45
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Tropical Tech Automobile Services


(Authorised Signature)
William Tan



LETTER OF AUTHORITY

Our reference : TT 23 / 22 / TP / WT

Your reference : **SJR2909C**

AIG ASIA PACIFIC INSURANCE PTE LTD

78, Shenton Way, #09-16,
AIG Building, Singapore 079120

Attention : Motor Claims Department

Tel : 6419 3000

Fax : 62257743

Your Insured Registration No : **SJR2909C**

Dear Sir / Madam,

TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SJR2909C AND SJV671D ALONG BALESTIER ROAD ON 20 JULY 2022 AT ABOUT 1250HRS.

I / We, M / s **HOA KOK LEONG**, holding of NRIC / Company Registration No : **S 6917628 C**, of C / o Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569533, Owner of the Motor Vehicle Registration No : **SJV671D** do hereby authorised "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" as my / our authorised representative to write, negotiate, signed any correspondence / voucher and settle claims on my / our behalf in my / our claims against the party / parties involved in the above mentioned accident.

I / We also agree settlement sum \$ **3,207.45** in favour of my / our representative, "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" and that the said payment be forwarded to them as full and final discharge of my / our claim.

* I / We request all correspondence to be forwarded to "**TROPICAL TECH AUTOMOBILE SERVICES**".

Yours sincerely,



M / s : **HOA KOK LEONG**
NRIC / Company Registration No : **S 6917628 C**
Blk 5030 Ang Mo Kio Avenue 3 #01-201
Industrial Park 2 Singapore 569533

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TROPICAL TECH AUTOMOBILE SERVICES ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,600.00 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SJV671D that was damaged pursuant to the accident which occurred on 20/07/2022 (date) along BALESTIER ROAD NEAR KIM KEAT ROAD JUNCTION (location) involving vehicle no/s SJR2909C. This is pursuant to the inspection conducted on 25/07/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HOA KOK LEONG (the third party claimant") of vehicle no. SJV671D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJV671D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of March (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

B & O Vehicle Rental

Block 5033, Ang Mo Kio Industrial Park 2, #01-279
(off Ang Mo Kio Avenue 3) Singapore 569536
TEL: 64825577 (3 Lines) FAX: 64825000
UEN: 53060835M

Date: 30th July 2022

Invoice No: RA21227

Attn:
Hoa Kok Leong

Invoice for Rental

Invoice No.	Duration	Amount
21227- SLB3141D	25/07/2022 to 29/07/2022 (5 days)	\$120/day x 5= \$600/- <u>Total: \$600/-</u>

Dollars: Three Hundred And Sixty Only

B & O VEHICLE RENTAL

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)

Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000

Reg. No: 53060835M

TOWING SERVICE: 6858 4067 (After 10.30 pm)

Honda
5JV671D

车辆出租合同 VEHICLE RENTAL AGREEMENT

Date: 28/7/2011
Owner: B & O VEHICLE RENTAL ("the owner")
Hirer: Hoa Kok Leong
NRIC / Co. Reg. No: S 6817628C
Tel: _____ Fax: _____ H/P: _____
Address: Blk 206C Condamine Lane #14-103 S 543206

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SLB3141D		Agreement No.: 21227	
Driver's Particulars		Odometer: _____	
Name: Hoa Kok Leong		Date & Time Out: 28/7/2011 0855 am	
Address: _____		Date & Time In: 28/7/2011 630p	
I/C No: 6817628C	Dr/Licence No: _____	Hour @\$ _____	
Date of Issue: 28/7/2011	Occupation: _____	5 Days @\$ 120/ ✓	
Date of Birth: 28/7/1969	Tools: Oil Spare Tyre: over	Wks @\$ _____	
		Mths @\$ _____	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ _____ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3000 excess for collision/damage to first party, (i.e.) B & O VEHICLE RENTAL (including windscreen) plus loss of earnings while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable): _____

Sub-Total: _____

Balance To Pay: \$600/ ✓

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

B & O VEHICLE RENTAL



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jul 2022 / 15:32:39

Receipt Date/Time : 21 Jul 2022 / 15:32:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220721-002531

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SJR2909C

As at 20 Jul 2022/17:10:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SJR2909C Enquiry Fee 20220721152920631102	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

20220721153001297

Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 29 September 2022 14:39
To: LY.GIN0315@GMAIL.COM
Subject: ACCIDENT INVOLVING SJR 2909C AND SJV 671D ON 20/07/2022

Our Ref: CC6/AIG22006963/Kea3

29 September 2022

LI YUN

Dear Sir/Madam,

ACCIDENT INVOLVING SJR 2909C AND SJV 671D ON 20/07/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.



Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Jul 2022 18:43	Clm Dtl Modified	Claimant's Name: -> HOA KOK LEONG. Claimant's ID: -> SXXXX628C.	[A] HOW MEI KWAN
2	21 Jul 2022 18:43	Clm Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	21 Jul 2022 18:43	Clm Created	Reg No: SJV671D. Acct Date: 2022/07/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Tropical Success Auto Care (HQ)	[A] HOW MEI KWAN
4	21 Jul 2022 18:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	21 Jul 2022 18:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/01	[A] HOW MEI KWAN
6	21 Jul 2022 18:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	21 Jul 2022 18:43	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	21 Jul 2022 18:43	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	21 Jul 2022 18:43	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	21 Jul 2022 18:43	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	11 Oct 2022 12:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	11 Oct 2022 12:12	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	11 Oct 2022 12:12	Clm Dtl Modified	JPJ Reg. Date: -> 2016/02/26.	[A] JOANNE LEE KHANG MIN
14	11 Oct 2022 12:12	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	30 Jan 2023 14:30	Adj Mandate Request	Cur.Reg:3107.45:Liability: 100% (BOLA 27) OI rear ended TP. *Quantum: \$3,107.45 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	13 Mar 2023 14:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/01	[I] Lee, Ming-Yao
17	13 Mar 2023 14:24	Adj Mandate Set	Approved:3107.45.	[I] Lee, Ming-Yao
18	13 Mar 2023 15:23	Clm Registration Modified	Rep:202619->200379.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2820867	22 Jul 2022 22:20:24	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJV671D	SJR2909C	11.00
2854324	11 Oct 2022 12:12:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJV671D	SJR2909C	11.00