

## Celine Fong (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Friday, 22 July 2022 5:21 PM  
**To:** Celine Fong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; SUR  
**Subject:** RE: OD CLAIMS FOR VEHICLE GBD9133X ACCIDENT ON 14/07/2022 || Our Ref: 21/22/22/VC05/026043

## Lonpac External - Confidential

Hi Celine,

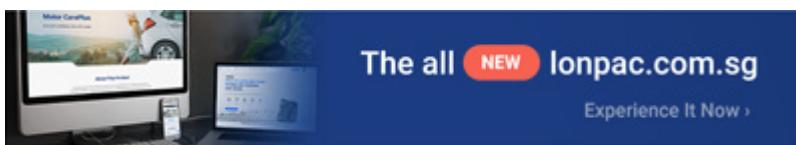
In order not to delay the OD repair over the weekend, we shall grant authorisation of repair:

- Part by part repair at \$6,813.25 (including check items \$748.50) before excess and before GST. Check items to be verified
- Tentative excess \$500 (pend a copy of the driving license and NRIC/Work Permit for confirmation)
- Please attempt lump sum repair, if possible

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Friday, 22 July 2022 2:09 pm  
**To:** Celine Fong (LKKAUTO) <celinefong@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>  
**Subject:** OD CLAIMS FOR VEHICLE GBD9133X ACCIDENT ON 14/07/2022

## Lonpac External - Confidential

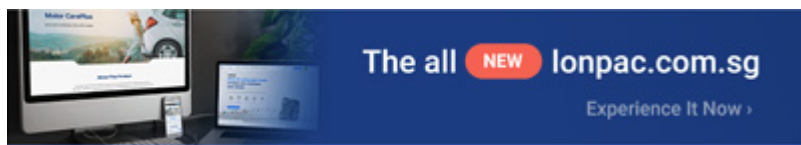
Hi Celine,

Please request for a copy of the driving license and NRIC/Work Permit from insured workshop.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



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**From:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Friday, 22 July 2022 11:48 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIMS FOR VEHICLE GBD9133X ACCIDENT ON 14/07/2022

Dear Gerald,

Enclosed preliminary revised of vehicle GBD 9133X  
Date of survey: 21/07/2022  
Number of days (estimated) : 5 days

**Lump Sum repair**

**We have Not authorise repair.**

**Kindly let us have your approval and provides policy excess.**

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 21 July 2022 1:22 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Subject:** FW: OD CLAIMS FOR VEHICLE GBD9133X ACCIDENT ON 14/07/2022

## Lonpac External - General

Our Ref: 21/22/22/VC05/026043 ( Huey Ni's case)

Dear Yan,

Please proceed to survey and revert.

We shall advise the excess payable later.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** wah hong motors & credit pte ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** Thursday, 21 July 2022 1:06 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Subject:** OD CLAIMS FOR VEHICLE GBD9133X ACCIDENT ON 14/07/2022

Dear Sirs/Madam,

Please refer to the above own damage claim for owner of vehicle GBD9133X, INSIRO PTE LTD.

The owner of this vehicle would like to have their car repaired at our workshop, WAH HONG MOTORS & CREDIT Pte Ltd at 38 Toh Guan Road East Enterprise Hub #01-57 Singapore 608581, under his insurance company's Comprehensive Policy.

Kindly send your surveyor for the assessment as the owner already leave their vehicle at our workshop. We have also attach GIA report.

Should you have any enquiries, Kindly contact Melvin at 8778 3338 before coming down.

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Thank You and Best Regards,

Pei Pei

WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

[Tel: \(65\) 67737377](tel:6567737377)

Website: [www.wahhong.sg](http://www.wahhong.sg)

Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

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