

Rajes

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 21 July 2022 12:23 PM
To: claims@juseq.com.sg; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D205040/C02/GBE9009S/LEWLC & YOUR REF: JEQ/ SMS1450Z /0722 (IMP) -SMS1450Z -TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claims@juseq.com.sg <claims@juseq.com.sg>
Sent: Thursday, 21 July 2022 12:08 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D205040/C02/GBE9009S/LEWLC & YOUR REF: JEQ/ SMS1450Z /0722 (IMP) - SMS1450Z -TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

Your Ref: SNM22D205040/C02/GBE9009S/lewlc
Our Ref: JEQ/220452/0722 (IMP)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – MOTOR VEHICLE NO. SMS1450Z

Your email below refers.

Our clients / client are / is agreeable to the appointment of **Mr. Adrian Ling (LKK)** as the single joint expert (SJE) to inspect their / his / her vehicle SMS1450Z.

We would like to inform that our clients' / client's vehicle SMS1450Z is available for pre-repair inspection at the workshop as stated in our previous email.

Please inform your surveyor, Mr. Adrian Ling to communicate with our clients' / client's repairers directly with regard to the arrangements of pre-repair inspection (incl. damaged parts are being dismantled prior to the commencement of repairs) and post-repair inspection of our clients' / client's vehicle SMS1450Z.

Thank you.

Regards

Foo Kevin
On behalf of Mr. Caleb Tan
JusEquity Law Corporation

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]
Sent: Thursday, July 21, 2022 10:15 AM
To: claims@juseq.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D205040/C02/GBE9009S/LEWLC & YOUR REF: JEQ/ SMS1450Z /0722 (IMP) – SMS1450Z -TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D205040/C02/GBE9009S/lewlc
Your reference: SMS1450Z

Dear Sirs / Madam,

ACCIDENT INVOLVING GBE9009S& SMS1450Z on 20/07/2022

We refer to your email of 20/07/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 20 July 2022 5:44 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; claims@juseq.com.sg

Subject: OUR REF: SNM22D205040/CO2/GBE9009S/LEWLC & YOUR REF: JEQ/ SMS1450Z /0722 (IMP) -SMS1450Z -TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **conduct PRS SMS1450Z** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

**Angie Foo
Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175**

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claims@juseq.com.sg <claims@juseq.com.sg>
Sent: Wednesday, July 20, 2022 1:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SMS1450Z AND GBE9009S ON 20/7/2022 @ ABOUT 1105 HOURS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

Your Ref: **GBE9009S**
Our Ref: JEQ/ SMS1450Z /0722 (IMP)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – MOTOR VEHICLE NO. SMS1450Z

We act for the owners / owner of motor vehicle no. **SMS1450Z**.

We are instructed to claim for damages against you in connection with the aforesaid accident and copy of our clients' / client's report is attached herewith for your attention.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2, we hereby give you notice to conduct a pre-repair inspection of our clients' / client's motor vehicle number SMS1450Z at the under-mentioned workshop: -

IMPERIUM AUTOMOTIVE

25 Kaki Bukit Road 4 #01-47

Synergy @ KB

Singapore 417800

Tel: 9748-9940

Person In-Charge: Mr. Shawn Tan

TAKE NOTICE that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our clients' / client's repairers shall proceed to repair our clients' / client's vehicle.

Please let us hear from you by the stipulated time.

Regards

Foo Kevin

On behalf of Mr. Caleb Tan

JusEquity Law Corporation