

Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 21 July 2022 8:45 AM
To: HD Perfect Autowork; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: OUR REF: SNM22D205037/C02/KHONGLH | SJE LKK - ACCIDENT INVOLVING GBG6016E (INSD) & SKM3373E AT JURONG ISLAND ON 20/07/2022 07:20

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shanelle,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD - Adrian Ling**, to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit
Singapore 415875

Thank you

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Wednesday, 20 July 2022 5:51 pm
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D205037/C02/KHONGLH | SUR LIST - ACCIDENT INVOLVING GBG6016E (INSD) & SKM3373E AT JURONG ISLAND ON 20/07/2022 07:20

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

Kindly arrange

8. Adrian Ling (LKK)

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Jul 20, 2022 at 5:14 PM Lynn Khong <lynn.khong@sg.cntaiping.com> wrote:

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Shanelle,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong

Executive Motor Claims

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 20 July 2022 4:28 pm
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; 'hdperfectautowork@gmail.com' <hdperfectautowork@gmail.com>
Subject: OUR REF: SNM22D205037/C02/GBG6016E/KHONGLH & YOUR REF: SKM3373E TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the below email.

Kindly **conduct PRS SKM3373E** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Wednesday, July 20, 2022 10:39 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SKM3373E (Pre-Inspection) / Your Vehicle : GBG6016E | DOA - 20/07/2022

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Dear Sir / Madam,

We are instructed by **Koh See Juan** to notify you of a road traffic accident on **20/07/2022** at about **07:20 hours** at/along **Jurong Island Highway** involving our client's/customer's vehicle registration number **SKM3373E** and vehicle registration number **GBG6016E** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875