

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 16 September 2022 3:12 PM  
**To:** Admin-D (LKKAUTO); 'Claims - Motor Survey'; 'Choo, Thelma'; SUR; assignments  
**Subject:** RE: LKK - Reminder PRI \ CMTD2202454/THE - SKA5228S ACC ON 15.07.22 II Pre-  
Repair Survey for SMC 560E II Our Ref: CS/1089/22/TAG  
**Attachments:** SMC 560E PRELI ADVISED.pdf; SMC560E ESTIMATE.pdf; SMC 560E LTA.pdf

Dear Thelma,

Enclosed preliminary revised of vehicle SMC 560E  
Date of survey: 3/8/2022  
Number of days (estimated) : 4 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 4 August 2022 11:10 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Claims - Motor Survey' <MotorSurvey@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: LKK - Reminder PRI \ CMTD2202454/THE - SKA5228S ACC ON 15.07.22 II Pre- Repair Survey for SMC 560E II Our Ref: CS/1089/22/TAG

Dear Thelma,

Please be informed that we have inspected the vehicle SMC 560E on 3/8/2022 .

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 21 July 2022 10:31 AM  
**To:** 'Claims - Motor Survey' <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; 'Choo, Thelma' <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: LKK - Reminder PRI \ CMTD2202454/THE - SKA5228S ACC ON 15.07.22 II Pre- Repair Survey for SMC 560E II Our Ref: CS/1089/22/TAG

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Sent:** Thursday, 21 July 2022 8:04 AM

**To:** May Ng Nian Rou <[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Christine Sekhon <[chris@libertylaw.com.sg](mailto:chris@libertylaw.com.sg)>

**Subject:** LKK - Reminder PRI \ CMTD2202454/THE - SKA5228S ACC ON 15.07.22 II Pre- Repair Survey for SMC 560E II Our Ref: CS/1089/22/TAG

Without Prejudice

Our Reference : CMTD2202454/THE

Your Reference: CS/1089/22/TAG

Dear May,

We refer to your email reply and agreed to appoint **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus/ Steve** to survey **SMC560E** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** May Ng Nian Rou <[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>

**Sent:** Wednesday, July 20, 2022 6:08 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Cc:** Christine Sekhon <[chris@libertylaw.com.sg](mailto:chris@libertylaw.com.sg)>

**Subject:** Re: Reminder PRI \ CMTD2202454/THE - SKA5228S ACC ON 15.07.22 II Pre- Repair Survey for SMC 560E II

Our Ref: CS/1089/22/TAG

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Dear Sirs,

We refer to your email dated today.

Kindly arrange for **LKK Auto Consultants** to carry out the pre-repair survey of our client's vehicle SMC 560E as a 'single joint expert'.

Please be informed that the said vehicle can be surveyed / inspected at:

Venue : **TSL Auto Garage**  
**Blk 1 Kaki Bukit Avenue 6**  
**#01-08 Autobay @ Kaki Bukit**  
**Singapore 417883**

Contact / Tel : **Mr. Long (Tel: ) / 9150 9413**

*Regards,*

*May*

*for and on behalf of Christine Sekhon*

*Liberty Law Practice LLP*

*133 New Bridge Road,*

*#17-03, Chinatown Point*

*Singapore 059413*

*DID: 9727 1122*

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On Wed, Jul 20, 2022 at 3:20 PM Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Without Prejudice

Dear May,

We refer to our email of 19/07/22.

Kindly let us have your favourable reply.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Claims - Motor Survey

**Sent:** Tuesday, July 19, 2022 3:55 PM

**To:** May Ng Nian Rou <[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>

**Cc:** Christine Sekhon <[chris@libertylaw.com.sg](mailto:chris@libertylaw.com.sg)>

**Subject:** PRI \ CMTD2202454/THE - SKA5228S ACC ON 15.07.22 II Pre- Repair Survey for SMC 560E II Our Ref: CS/1089/22/TAG

Our Reference : CMTD2202454/THE

Your Reference: CS/1089/22/TAG

**Without Prejudice**

**EMAIL ONLY**

Date: 19/07/2022

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S Liberty Law Practice LLP**

Dear May,

**ACCIDENT INVOLVING SKA5228S & SMC560E ON 15.07.22**

We refer to your Notice of Accident dated 19/07/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your clients/your customers vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

*Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.*

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )	
		Marcus Chua ( <b>East</b> )	
		Kenneth Kong ( <b>North</b> )	
		Steve Chen ( <b>West</b> )	
	Priority Services	Jimmy Lee	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** May Ng Nian Rou <[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>

**Sent:** Tuesday, July 19, 2022 2:05 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Christine Sekhon <[chris@libertylaw.com.sg](mailto:chris@libertylaw.com.sg)>

**Subject:** Your Insured; SKA5228S II Pre- Repair Survey for SMC 560E II Our Ref: CS/1089/22/TAG

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**Accident Involving SMC 560E and SKA5228S at the car park of Blk 152 Yishun Street 11 on 15.07.2022**

Dear Sirs,

We refer to the above matter.

Please find the attachment copy of the Notice to Conduct Pre-Repair Survey dated 19 July 2022 together with our client's Accident Statement/ Traffic Police Report for your necessary action.

Kindly acknowledge receipt hereof.

*Regards,*

*May*

*for and on behalf of Christine Sekhon*

*Liberty Law Practice LLP*

*133 New Bridge Road,*

*#17-03, Chinatown Point*

*Singapore 059413*

*DID: 9727 1122*

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