

Rajes

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 21 July 2022 2:20 PM
To: 'Jacqueline Tan'; 'SUR'; 'assignments'
Subject: RE: OUR REF: SNM22D204989/C02/GBL1780M/TANCHC & YOUR REF: SMP5380G TO CONDUCT PRS

Dear Jacqueline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 21 July 2022 11:58 AM
To: joel@falconair.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM22D204989/C02/GBL1780M/TANCHC & YOUR REF: SMP5380G TO CONDUCT PRS

WITHOUT PREJUDICE

Dear joel,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: joel@falconair.com.sg <joel@falconair.com.sg>
Sent: Thursday, 21 July 2022 11:01 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D204989/C02/GBL1780M/TANCHC & YOUR REF: SMP5380G TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Pls assign Marcus Chua of LKK to conduct the survey.

Thanks and regards,
Joel Ng
Falcon-Air(Tampines)
67897997

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 19 July 2022 11:28 am
To: 'joel@falconair.com.sg' <joel@falconair.com.sg>
Subject: RE: OUR REF: SNM22D204989/C02/GBL1780M/TANCHC & YOUR REF: SMP5380G TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D204989/C02/GBL1780M/TANCHC
Your reference: SMP5380G

Dear Sirs,

ACCIDENT INVOLVING GBL1780M & SMP5380G ON 09/07/2022

We refer to your email of 18/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 July 2022 11:25 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; 'joel@falconair.com.sg' <joel@falconair.com.sg>

Subject: OUR REF: SNM22D204989/C02/GBL1780M/TANCHC & YOUR REF: SMP5380G TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the below email.

Kindly **conduct PRS SMP5380G** soonest possible. Our Insured has yet to file SAS Report.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896186 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: joel@falconair.com.sg <joel@falconair.com.sg>
Sent: Monday, July 18, 2022 10:14 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: 3pty claim against your insured GBL1780M(SMP5380G)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Pls see attached GIA and video evidence.
Pls provide with a list of 10 surveyors.

Thanks and regards,
Joel Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)