

From: Adeline Chng adeline.chng@sg.cntaiping.com
Subject: RE: Pre-Repair Inspection for GBL 5943 J // Accident on 15/07/2022 @ 15:22HR at along 27A Jurong Port Road, near Blk 1 #01-43 involving GBL 5943 J & XE 5117 D
Date: 21 July 2022 at 9:57 AM
To: Zoom Autowerks zoomautowerks@gmail.com, assignments assignments@lkkauto.com

AC

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Thursday, July 21, 2022 9:24 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: Pre-Repair Inspection for GBL 5943 J // Accident on 15/07/2022 @ 15:22HR at along 27A Jurong Port Road, near Blk 1 #01-43 involving GBL 5943 J & XE 5117 D

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Please arrange Marcus Chua LKK.

Warmest Regards,
Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road
#08-1339 Singapore 470130
)9450 7920
[8zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Thu, Jul 21, 2022 at 9:13 AM Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: SNM22D204990 C02/ XE5117D /Chngpw
Your reference: GBL5943J

Dear Sirs

ACCIDENT INVOLVING XE5117D & GBL5943J ON 15/07/2022

[We refer to your email of 20/07/2022](#)

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Lina (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please coordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, July 20, 2022 3:57 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; zoomautowerks@gmail.com

Subject: FW: Pre-Repair Inspection for GBL 5943 J // Accident on 15/07/2022 @ 15:22HR at along 27A Jurong Port Road, near Blk 1 #01-43 involving GBL 5943 J & XE 5117 D

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Kindly **conduct PRS GBL5943J** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, July 20, 2022 9:46 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-Repair Inspection for GBL 5943 J // Accident on 15/07/2022 @

15:22HR at along 27A Jurong Port Road, near Blk 1 #01-43 involving GBL 5943 J & XE 5117 D

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Federal Fire Engineering Pte Ltd to notify you of a road traffic accident on 15/07/2022

at about 15:22HR along 27A Jurong Port Road, near Blk 1 #01-43 involving our client's vehicle registration number GBL 5943 J and vehicle registration number XE 5117 D driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at 39 Defu Lane 12, Singapore 539139

Warmest Regards,
Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road
#08-1339 Singapore 470130
)9450 7920
8zoomautowerks@gmail.com

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