

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 2216 X**  
Your Ref : **GBG 621 Y**

China Taiping Insurance (S) Pte Ltd  
3 Anson Rd, Springleaf Tower  
#16-00  
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 20.07.2022 @ 1410hrs along CTE Slip Rd Exit to PIE(Changi) involving vehicles SHC 2216 X and GBG 621 Y, SKU 4224 D

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost- Lump Sum (With GST)	\$ 29,960.00
2. Loss of Income for 10 Days x \$80/ per day	\$ 800.00
3. Loss of Rental for 10 Days x \$125.19/ per day (With GST)	\$ 1,251.90
4. LTA/GIA Search fee	\$ 7.45
5. Towing Fee	\$ 80.00
<b>TOTAL</b>	<b>\$ 32,099.35</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com) and [claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 20.07.2022 @ 1410hrs along CTE Slip Rd Exit to PIE(Changi) involving vehicles SHC 2216 X and GBG 621 Y, SKU 4224 D

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 2216 X** at my request, I/We, **Ng Poh Huat** ("the claimant") of **605 Hougang Ave 4 #08-191 (S) 530605** (address) bearing NRIC No **SXXXX074H** the owner / hirer of motor vehicle no **SHC 2216 X**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.



Dated this 29 day of 07 (month) 20 22 (year)



Signed by "the claimant"

Name: **Ng Poh Huat**

NRIC No: **SXXXX074H**



Signed by Bifrost Auto Pte Ltd

Name: YEE LENG HO

my execution of this Discharge Voucher is only  
my claim for property damage and not prejudicial  
to any other claims arising from the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSA00118772101 Claim No : SNM22D205099/C02/GBG621Y/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$31,624.16**  
SINGAPORE DOLLAR THIRTY ONE THOUSAND SIX HUNDRED TWENTY  
FOUR AND CENTS SIXTEEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2216X

Insured Vehicle No. : GBG621Y

Date of Loss : 20/07/2022

Place of Accident : CTW TOWARDS PIE (CHANGI)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : EZY-1 LEASING PTE LTD

Driver Name : KHAIRUDDIN BIN ABDUL RASHID

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

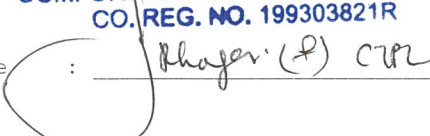
(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	29,960.00
(3) Loss of Use/Rental/Earning	S\$	1,576.71
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees/P.T. Fees/Towing</del>	S\$	80.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>31,624.16</b>
	=====	

---

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

**COMFORT TRANSPORTATION PTE LTD**  
**CO. REG. NO. 199303821R**

Signature : 

Date : 26/6/2023

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**China Taiping Insurance (S) Pte Ltd**  
**3 Anson Rd, Springleaf Tower**  
**#16-00**  
**Singapore 079909**

**Inv. No. :** BA.LT.2306023  
**Inv. Date :** 27-06-2023  
**Ref :** 20.07.2022  
**Terms :** 30 Days  
**Veh. No. :** SHC 2216 X  
**Make & Model :** Hyundai / Ioniq / CTPL

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$28,000.00	\$28,000.00	\$1,960.00


**Subtotal for invoice :** S\$28,000.00  
**GST (7.0%) :** S\$1,960.00  
**Total :** S\$29,960.00

*I agree to the price as listed above and affirm that the goods are received in good condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT22070313

Date: 15 December 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/07/2022 @ 14:10 hrs  
ALONG ALONG CTE SLIP RD EXIT PIE(CHANGI)  
INVOLVING GBG621Y, SKU4224D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2216X** (the "Taxi"). The Taxi was hired to **NG POH HUAT IC NO SXXXX074H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Jul 2022 / 15:58:57

Receipt Date/Time : 20 Jul 2022 / 15:58:57

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220720-003028

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBG621Y				
As at 20 Jul 2022/14:10:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBG621Y Enquiry Fee 20220720155804921164	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
542550XXXXXX9955		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. 224572

Date: 21/07/2022

寶號

Messrs: Bifrost Auto P L

車號

Vehicle No: SAC 2216X Model No: 10N1R

時間(日/夜)

Time (day/night): Contact No:

由

Location: CTE Slip Rd Exit PIE Changi

到

To: Jovang Comfort

Cash \$:

8000/xc Others:

經手人

Authorised By: Tow Truck Driver Name: J

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.





## EzLyna (LKKAUTO)

---

**From:** EzLyna (LKKAUTO)  
**Sent:** Wednesday, 19 July 2023 4:32 PM  
**To:** jefftai@ezy-1.com; boyaneiliyah05@gmail.com  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING GBG621Y (CHINA TAIPING) AND SHC2216X AT/ALONG CTE TOWARDS PIE ON 20/07/2022

### M/S EZY-1 LEASING PTE LTD

Dear Sirs,

We refer to our email below.

Please be informed that we have settled third party claim. Thank you.

With warmest regards,  
Ezlyna

---

**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, December 8, 2022 5:10 PM  
**To:** jefftai@ezy-1.com; boyaneiliyah05@gmail.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING GBG621Y (CHINA TAIPING) AND SHC2216X AT/ALONG CTE TOWARDS PIE ON 20/07/2022

Our Ref: CC6/CTI22006930/pa3

**Insured Name : EZY-1 LEASING PTE LTD**  
**Insured Driver : Khairuddin Bin Abdul Rashid**

Dear Sir/Madam,

### ACCIDENT INVOLVING GBG621Y (CHINA TAIPING) AND SHC2216X AT/ALONG CTE TOWARDS PIE ON 20/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC2216X** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

*\*I am working from home this week. If you wish to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

---

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 20 June 2023 11:04 am  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / VIDEO FOOTAGE / SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

[Internal]

Hi Ezlyna,

Please proceed as proposed.

LOR & LOI may make an offer starting at 9 days per Mileage record book of the claimant.

Please also obtain the Final Repair Bill before payment is affected.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

**Sent:** Wednesday, June 14, 2023 3:09 PM

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: {SEEK MANDATE} / VIDEO FOOTAGE / SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D205099/C02/GBG621Y/TANCHC

LKK ref : CC6/CTI22006930/pa3

Dear Jacqueline,

ACCIDENT INVOLVING GBG621Y (CHINA TAIPING) AND SHC2216X (TP) ON 20.07.2022

We refer to the above matter.

It is an accident under BOLA 28 (Ass.100%), 3 veh chain collision, OI (Last) tp (middle). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 55,136.78	\$ 29,960.00 (L/Sum) w/GST
2. Loss of Rental (10 days x \$125.19)	\$ 1,251.90	\$ 1,251.90
3. Loss of Income (10 days x \$80)	\$ 800.00	\$ 500.00 (10 days x \$50)
4. LTA Search fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 57,276.13	<b>\$ 31,799.35</b>

Surveyor recommended 10 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ezlyna (LKKAuto)

**Sent:** Thursday, April 6, 2023 3:01 PM

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: VIDEO FOOTAGE / SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Dear Jacqueline,

We refer to your email below.

Pls find enclosed herewith the video footage. Thank you.

With warmest regards,

Ezlyna

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, April 5, 2023 12:39 PM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Hi Lyna,

Pls assist. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, March 30, 2023 6:22 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Hi Hsiao Tong,

Please assist to request VF from CDGE urgently.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Jacqueline Tan

**Sent:** Tuesday, July 26, 2022 9:56 AM



**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Hi Hsiao Tong,

Enclosed OI Addendum SAS for your info.

*\*\*The file has been encrypted with a password which will be sent in a separate email.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 25 July 2022 3:39 pm

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We understand that insured had done amendment on DOA.

Please assist to forward a copy of OI amended GIA report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Monday, 25 July 2022 11:43 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Hi Hsiao Tong,

Enclosed OI SAS for your info.

Please note that I had informed OID on the incorrect D.O.A and he will do the amendment accordingly.

Please monitor closely with OID and can only proceed DS when the SAS addendum is done.

Thank you.

*\*\*The file has been encrypted with a password which will be sent in a separate email.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 25 July 2022 9:48 am

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Dear Jac,

Please assist LKK.

OIC – Jacqueline Tan, 63896185

*\*\* Kindly quote our reference number for future correspondences.*

Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 21 July 2022 1:35 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)