

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 20 June 2023 11:04 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / VIDEO FOOTAGE / SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

[Internal]

Hi Ezlyna,

Please proceed as proposed.

LOR & LOI may make an offer starting at 9 days per Mileage record book of the claimant.

Please also obtain the Final Repair Bill before payment is affected.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Wednesday, June 14, 2023 3:09 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / VIDEO FOOTAGE / SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

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Your ref: SNM22D205099/C02/GBG621Y/TANCHC

LKK ref : CC6/CTI22006930/pa3

Dear Jacqueline,

ACCIDENT INVOLVING GBG621Y (CHINA TAIPING) AND SHC2216X (TP) ON 20.07.2022

We refer to the above matter.

It is an accident under BOLA 28 (Ass.100%), 3 veh chain collision, OI (Last) tp (middle). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 55,136.78	\$ 29,960.00 (L/Sum) w/GST
2. Loss of Rental (10 days x \$125.19)	\$ 1,251.90	\$ 1,251.90
3. Loss of Income (10 days x \$80)	\$ 800.00	\$ 500.00 (10 days x \$50)
4. LTA Search fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 57,276.13	\$ 31,799.35

Surveyor recommended 10 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ezlyna (LKKAuto)

Sent: Thursday, April 6, 2023 3:01 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: VIDEO FOOTAGE / SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Dear Jacqueline,

We refer to your email below.

Pls find enclosed herewith the video footage. Thank you.

With warmest regards,

Ezlyna

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, April 5, 2023 12:39 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Hi Lyna,

Pls assist. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, March 30, 2023 6:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Hi Hsiao Tong,

Please assist to request VF from CDGE urgently.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan

Sent: Tuesday, July 26, 2022 9:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Hi Hsiao Tong,

Enclosed OI Addendum SAS for your info.

***The file has been encrypted with a password which will be sent in a separate email.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 25 July 2022 3:39 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

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Dear Jacqueline,

We understand that insured had done amendment on DOA.

Please assist to forward a copy of OI amended GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 25 July 2022 11:43 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Hi Hsiao Tong,

Enclosed OI SAS for your info.

Please note that I had informed OID on the incorrect D.O.A and he will do the amendment accordingly.

Please monitor closely with OID and can only proceed DS when the SAS addendum is done.

Thank you.

***The file has been encrypted with a password which will be sent in a separate email.*

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 25 July 2022 9:48 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Dear Jac,

Please assist LKK.

OIC – Jacqueline Tan, 63896185

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 21 July 2022 1:35 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)