

Mei Kwan (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 25 July 2022 11:43 AM
To: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Categories: HMK

PW: 5099GBG621Y

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan
Sent: Monday, 25 July 2022 11:43 am
To: Mei Kwan (LKKAUTO <Meikwan@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>
Subject: RE: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Hi Hsiao Tong,

Enclosed OI SAS for your info.

Please note that I had informed OID on the incorrect D.O.A and he will do the amendment accordingly.

Please monitor closely with OID and can only proceed DS when the SAS addendum is done.

Thank you.

***The file has been encrypted with a password which will be sent in a separate email.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 25 July 2022 9:48 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM22D205099/C02/GBG621Y/TANCHC - Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

Dear Jac,

Please assist LKK.

OIC – Jacqueline Tan, 63896185

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 21 July 2022 1:35 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG621Y (OI : CTI - TBA) and SHC2216X (TP : LKK REF - CC6/CTI22006930/pa3) on 20/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)