

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Friday, 22 July 2022 10:12 AM
To: Claims Dept; Admin-D (LKKAUTO); SUR; assignments
Subject: RE: OD CLAIM FOR SMP 4532 S, DOA: 16/07/2022

Dear Tony,

As instructed by our client , please proceed to repair the insured vehicle **SMP 4532S, (Excess \$550.00).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 21 July 2022 10:18 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMP 4532 S, DOA: 16/07/2022

Dear all,

Kindly assist following up repair approval.

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Yan (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 18 July 2022 3:37 PM

To: claims@premiumauto.com.sg; 'SUR'; assignments@lkkauto.com

Subject: RE: OD CLAIM FOR SMP 4532 S, DOA: 16/07/2022

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 18 July 2022 3:29 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMP 4532 S, DOA: 16/07/2022

Dear Claims,

The survey will be on 19/07/2022 @11am. Ubi.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 18 July 2022 2:31 PM

To: '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SMP 4532 S, DOA: 16/07/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 19/07/2022 @Ubi.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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