

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 22 July 2022 1:51 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SLB 2328 P, DOA: 07/06/2022

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SLB 2328P. (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Potential Recovery Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 21 July 2022 9:32 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLB 2328 P, DOA: 07/06/2022

Dear all,

Kindly advice on OD approval for above mention vehicle.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Yan (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 18 July 2022 4:30 PM
To: claims@premiumauto.com.sg; '- OD CLAIM'; 'assignments'
Subject: RE: OD CLAIM FOR SLB 2328 P, DOA: 07/06/2022

Dear En Qi,

May I know at Ubi or Benoi? Is the owner waiting?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 18 July 2022 3:57 PM
To: '- OD CLAIM' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SLB 2328 P, DOA: 07/06/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 19/07/2022@ 11am.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

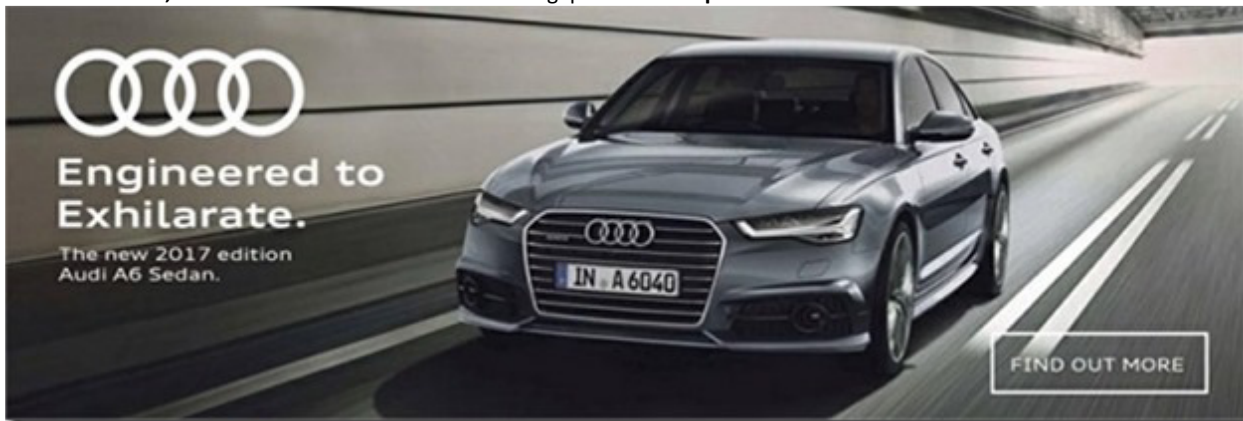
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