

## Mei Kwan (LKKAUTO)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Thursday, 21 July 2022 5:12 PM  
**To:** Claims Dept of CTI; Billy Tan; Mei Kwan (LKKAUTO)  
**Subject:** SNM22D205071/C02/SLL5265P /TANKW - Direct Settlement - Accident Involving SLL5265P (OI : CTI - TBA) and SMG7512C (TP : LKK REF - CC6/CTI22006918/ea3) on 19/07/2022  
**Attachments:** TP GIA REPORT.PDF; TP ESTIMATE.PDF; GIA SLL5265P INSD.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Mei Kwan,

Please proceed to arrange survey on DS basis, with quantum to be reviewed.  
However, please note o/s matter before finalization.

Thank you

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Lynn Khong**  
Executive Motor Claims  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 21 July 2022 3:50 pm  
**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>; Billy Tan <billy.tan@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** SNM22D205071/c02/SLL5265P /tankw - Direct Settlement - Accident Involving SLL5265P (OI : CTI - TBA) and SMG7512C (TP : LKK REF - CC6/CTI22006918/ea3) on 19/07/2022

Dear Lynn,

Please assist LKK.

OIC – Billy Tan, 63896175

*\*\* Kindly quote our reference number for future correspondences.*

Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 21 July 2022 12:41 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLL5265P (OI : CTI - TBA) and SMG7512C (TP : LKK REF - CC6/CTI22006918/ea3) on 19/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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