## Mei Kwan (LKKAuto)

From: Hasrianah Binte Hassan <Hasrianah@goldbell.com.sq>

Sent: Thursday, 4 August 2022 9:13 AM

To: Mei Kwan (LKKAuto); Cecilia Chong (LKK Auto); geraldpoh@lonpac.com

Cc: Ramesh; Catherine Chong Kai Ling; Admin A

Subject: RE: SGE6598T and GBB6395L TP Claim, Date of Accident 05/07/2022 Along Tuas South

Ave 1 outside 47 Tuas Cove Canteen \*\*\* LKK REF: CC4/LPC22006910/Ega3

Attachments: SGE 6598T Letter of Discharge Signed.pdf; GBB6395L Private settlement (1).pdf

Dear Mei Kwan and Mr Gerald Poh

Our client has decided to withdraw from this claim as they has agreed to private settle with your insured. Attached is the signed discharge letter and private settlement letter for your perusal.

Thank you.

#### **Best Regards**



Industrial Vehicles. Financial Services. 41,000 Served. And Counting. Hasrianah Binte Hassan | Customer Service Advisor, Motor Claims Goldbell Engineering Pte Ltd

t: | m: +65 9739 6452 | f: | w: www.goldbell.com.sg

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 25 July 2022 4:55 pm

**To:** Hasrianah Binte Hassan < Hasrianah@goldbell.com.sg>; Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com> **Cc:** Ramesh < Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling < CatherineChongKL@goldbell.com.sg>; Admin A < admin-a@lkkauto.com>

**Subject:** RE: SGE6598T and GBB6395L TP Claim, Date of Accident 05/07/2022 Along Tuas South Ave 1 outside 47 Tuas Cove Canteen \*\*\* LKK REF: CC4/LPC22006910/Ega3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

### Please provide us the following.

• evidence i.e. video and scene photo

## PIR result (if any)

Please note that for liability, claim negotiation and settlement, please contact Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hasrianah Binte Hassan < Hasrianah@goldbell.com.sg>

**Sent:** Wednesday, 20 July 2022 9:38 PM **To:** Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Subject: FW: SGE6598T and GBB6395L TP Claim, Date of Accident 05/07/2022 Along Tuas South Ave 1 outside 47 Tuas

Cove Canteen

Dear Sir/Madam

I refer to Mr Gerald email dated 12 July 2022. May I know, who is the surveyor that will be attending to the survey?

Vehicle will be in at Goldbell Tuas tomorrow afternoon at 2.30pm if your surveyor would like to come down.

## **Best Regards**



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From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Tuesday, 12 July 2022 2:32 pm

To: Hasrianah Binte Hassan < hasrianah@goldbell.com.sg >

Cc: MT Claim SG <mt claim@lonpac.com>

**Subject:** FW: SGE6598T and GBB6395L TP Claim, Date of Accident 05/07/2022 Along Tuas South Ave 1 outside 47 Tuas Cove Canteen

# Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Hasrianah,

Our insured has not lodged the report and we are unable to comment on Direct Settlement.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK - Attn : Yan

**FYNA** 

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hasrianah Binte Hassan < Hasrianah@goldbell.com.sg>

Sent: Tuesday, 12 July 2022 12:26 pm

To: MT\_Claim\_SG < mt\_claim@lonpac.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Subject: SGE6598T and GBB6395L TP Claim, Date of Accident 05/07/2022 Along Tuas South Ave 1 outside 47 Tuas Cove

Canteen

Dear Officer-in-Charge,

Our customer <u>Tuas Power Generation Pte Ltd</u> would like us to handle his 3<sup>rd</sup> party claim against <u>GBB6395L</u>. Attached above is our customer's SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at **GOLDBELL TUAS** for PRS and direct settlement.

Kindly contact our Motor Claims Officer Ms. Hasrianah for survey arrangement as vehicle currently with customer.

**Best Regards** 



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# Hasrianah Binte Hassan | Customer Service Advisor, Motor Claims Goldbell Engineering Pte Ltd

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