

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 18 July 2022 10:20 AM
To: Meng Yan (LKK Auto); 'SUR'; 'assignments'; Shirley Leong
Cc: Claims Dept of CTI
Subject: RE: SNM22D202454/C02/GBJ3082S/LEWLC / FW: Pre-repair inspection - Our Ref: DP.sl.11798.22.GA Your ref: GBJ 3082S
Attachments: DP.11798.22.GA - LD_compressed.zip

WITHOUT PREJUDICE

Dear Yan

Pls arrange the re-inspection as follows: -

Date: 22 July 2022, Friday

Time: 10am

Location: M/S Guan Auto Service, Blk 7 Sin Ming Industrial Estate Sector C #01-82 Singapore 575642.

Kindly revert with your confirmation.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 11 April 2022 5:01 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202454/C02/GBJ3082S/LEWLC / FW: Pre-repair inspection - Our Ref: DP.sl.11798.22.GA Your ref: GBJ 3082S

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Dear Jenny,

Thank you for the assignment.

Repairer arrange on 12.4.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 11 April, 2022 4:37 PM

To: Shirley Leong <shirley@dpco.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Daniel Poon & Co.' <law@dpco.com.sg>

Subject: RE: SNM22D202454/C02/GBJ3082S/LEWLC / FW: Pre-repair inspection - Our Ref: DP.sl.11798.22.GA Your ref: GBJ 3082S

[Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Shirley Leong <shirley@dpc.com.sg>

Sent: Monday, 11 April 2022 3:51 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Daniel Poon & Co.' <law@dpc.com.sg>

Subject: RE: SNM22D202454/C02/GBJ3082S/LEWLC / FW: Pre-repair inspection - Our Ref: DP.sl.11798.22.GA Your ref: GBJ 3082S

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Dear Jenny,

We refer to your E-mail below.

We will not be appointing any of your appointed surveyor as a single joint expert.

Kindly note that in the event that you are not agreeable to our list of appointed surveyor attached with our email dated 11 April 2022, kindly contact the workshop to arrange a pre-repair inspection.

Please note that the vehicle is in the workshop already.

Yours faithfully,

Shirley (Claims Administrator)

for Daniel C. K. Poon

Advocate & Solicitor



Daniel Poon & Co.

Advocates & Solicitors
Commissioners for Oaths

133 New Bridge Road

#11-02 Chinatown Point

Singapore 059413

Tel: +65 6227 2469

Fax: +65 6225 2579

E-mail: law@dpc.com.sg

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 11 April, 2022 3:17 PM

To: 'shirley@dpco.com.sg' <shirley@dpco.com.sg>; Daniel Poon & Co. <law@dpco.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202454/C02/GBJ3082S/LEWLC / FW: Pre-repair inspection - Our Ref: DP.sl.11798.22.GA Your ref: GBJ 3082S

Without Prejudice

Our reference: SNM22D202451/C02/GBJ3082S/lewlc (insured yet to lodge report)

Your reference: SKN1866H

Dear Sirs / Madam,

ACCIDENT INVOLVING GBJ3082S & SKN1866H on 09/04/2022

We refer to your email of 11/04/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 11 April 2022 2:09 pm

To: 'shirley@dpco.com.sg' <shirley@dpco.com.sg>; Daniel Poon & Co. <law@dpco.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D202454/C02/GBJ3082S/LEWLC / FW: Pre-repair inspection - Our Ref: DP.sl.11798.22.GA Your ref: GBJ 3082S

Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for SKN1866H. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Shirley Leong <shirley@dpco.com.sg>
Sent: Monday, 11 April 2022 9:56 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>
Subject: Pre-repair inspection - Our Ref: DP.sl.11798.22.GA Your ref: GBJ 3082S

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ACCIDENT ON 09 APRIL 2022 INVOLVING SKN 1866H AND GBJ 3082S ALONG TPE BEFORE TAMPINES LINK EXIT

Dear Sirs,

We refer to the above matter.

We enclosed herewith our Pre-repair inspection letter of today's date for your attention.

Kindly revert.

Yours faithfully,

Shirley (Claims Administrator)
for Daniel C. K. Poon
Advocate & Solicitor



133 New Bridge Road
#11-02 Chinatown Point
Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpco.com.sg

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