

## Yan (LKK Auto)

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**From:** Henry, Irene James <irene.henry@sompo.com.sg>  
**Sent:** Wednesday, 20 July 2022 11:19 AM  
**To:** assignments@lkkauto.com; 'SUR'  
**Cc:** Summer (LKK Auto)  
**Subject:** FW: PRI \ CMTD2202451/RUC(nr) - Urgent: Pre-Repair Inspection: Your Insured Vehicle: YN6456J; Our Ref: LYS-YQ4523X; Accident Involving YQ 4523 X & YN 6456 J on 15 July 2022

Dear LKK AUTO CONSULTANTS,

Kindly assist to arrange to conduct the mentioned pre-repair inspection.

Both SAS reports not available.

**Premises for the Pre-repair inspection:** LYS ENGINEERING - 15 PIONEER WALK #02-01 (S) 627753

**Contact Person:** STEVEN LOO (9730 8695)

**Vehicle to be inspected:** YQ 4523X

**Note: \* Currently working from home.**

Best Regards  
**Irene Henry**  
Claims Division  
D: 6322 4618 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Henry, Irene James  
**Sent:** Wednesday, July 20, 2022 11:13 AM  
**To:** bonnie kwok <litigation@bonniekwok.com>  
**Cc:** Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Steven Loo <lys88@yahoo.com.sg>  
**Subject:** RE: PRI \ CMTD2202451/RUC(nr) - Urgent: Pre-Repair Inspection: Your Insured Vehicle: YN6456J; Our Ref: LYS-YQ4523X; Accident Involving YQ 4523 X & YN 6456 J on 15 July 2022

Without Prejudice

Our Reference :CMTD2202451/RUC

Your Reference: LYS-YQ4523X

Dear Sirs,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

**Note: \* Currently working from home.**

Best Regards

**Irene Henry**

Claims Division

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**From:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>

**Sent:** Tuesday, July 19, 2022 5:26 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; Steven Loo <[lys88@yahoo.com.sg](mailto:lys88@yahoo.com.sg)>

**Subject:** Re: PRI \ CMTD2202451/RUC(nr) - Urgent: Pre-Repair Inspection: Your Insured Vehicle: YN6456J; Our Ref: LYS-YQ4523X; Accident Involving YQ 4523 X & YN 6456 J on 15 July 2022

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Dear Sirs,

Our client rejects your list of surveyors.

We have been instructed to propose the following list of surveyors for the Single Joint Expert:-

1. Lim Yong Tian;
2. Ng Kong Beng Patrick;
3. Fong Kok Heng Stanley;
4. Louis S C Ng Cae Amimi;
5. Tan Chin Suan;
6. Danny Yap;
7. Ong Hock Leng;
8. Richard Wong Ah Kow;
9. Sim Siak Tong; and
10. Matthew Ng.

Kindly contact Mr. Steven of M/s LYS Engineering at 9730 8695 for pre-repair inspection arrangements.

Regards,  
ST

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**BONNIE KWOK LLC**

Advocates & Solicitors  
101A Upper Cross Street  
#08-12 People's Park Centre  
Singapore 058358  
TEL: 6536 6026  
FAX: 6536 2279  
email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)  
GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

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On Tue, 19 Jul 2022 at 14:29, Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Our Reference: CMTD2202451/RUC

Your Reference: LYS-YQ4523X

**Without Prejudice**

Date: 19/07/2022

**EMAIL**

**ONLY**

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S BONNIE KWOK LLC**

Dear ST,

**ACCIDENT INVOLVING YN6456J & YQ4523X ON 15.07.22**

We refer to your Notice of Accident dated 19/07/2022.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

### Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )	
		Marcus Chua ( <b>East</b> )	
		Kenneth Kong ( <b>North</b> )	
		Steve Chen ( <b>West</b> )	
	Priority Services	Jimmy Lee	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**Urgent**

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. YQ 4523 X at 15 Pioneer Walk #02-01 Singapore 627753.

You may contact Mr. Steven of M/s LYS Engineering at 9730 8695 to make the necessary arrangements.

Regards,  
ST

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