

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Wednesday, 28 September 2022 4:08 PM
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Admin-D (LKKAuto); SUR; assignments; Reports (LKKAuto)
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd)
Subject: RE: YN5063R CLAIMING AGAINST SMB5007J DOA: 18.07.2022 (BUS/07/22/5024/KC)

Dear Karen,

Please be informed that we are in midst of preparing report.

Dear Reports Team,

Kindly expedite. Our Ref: CS/SMR22006896/Acy3

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Sent: Wednesday, 28 September 2022 10:11 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Subject: RE: YN5063R CLAIMING AGAINST SMB5007J DOA: 18.07.2022 (BUS/07/22/5024/KC)

Dear Celine,

Any update on the survey report?
Kindly expedite. Thanks.

Best Regards,

Karen Chan

Claims Department

Tel : 6866 2698

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 26 September 2022 9:17 am
To: Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <SiauChin.Chan@strides.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <WeiTeck.Tan@strides.com.sg>
Subject: RE: YN5063R CLAIMING AGAINST SMB5007J DOA: 18.07.2022 (BUS/07/22/5024/KC)

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Dear Karen,

Thank you for the email.

Dear Celine,

Please assist. Our ref : CS/SMR22006896/Acy3

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>

Sent: Friday, 23 September 2022 5:43 PM

To: Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>

Subject: RE: YN5063R CLAIMING AGAINST SMB5007J DOA: 18.07.2022 (BUS/07/22/5024/KC)

Dear Yan,

We have recd TPD claim.

Please expedite and let us have your report soon. Thanks.

Best Regards,

Karen Chan

Claims Department

Tel : 6866 2698

From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 20 July 2022 11:44 am

To: MTPRI <MTPRI@smrt.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: RE: YN5063R CLAIMING AGAINST SMB5007J DOA: 18.07.2022

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Dear Hua Yen,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Wednesday, 20 July 2022 10:22 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: FW: YN5063R CLAIMING AGAINST SMB5007J DOA: 18.07.2022

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: YN5063R

Insured: SMB5007J

Workshop: SM AUTOMOTIVE

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: sm automotive <sm_automotive@hotmail.com>

Sent: Tuesday, 19 July 2022 4:34 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck

(Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte

Ltd) <ChitYan.Foo@strides.com.sg>

Subject: Re: YN5063R CLAIMING AGAINST SMB5007J DOA: 18.07.2022

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Without Prejudice

Hi Hua Yen,

Kindly arrange for 2. M/s LKK Adrian Ling Wai Ping, thanks.

Regards,
Yun Li

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, July 19, 2022 2:40 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: YN5063R CLAIMING AGAINST SMB5007J DOA: 18.07.2022

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB5007J as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 10 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan
10. In House Low Thian Seng

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: sm automotive <sm_automotive@hotmail.com>
Sent: Tuesday, 19 July 2022 11:51 am
To: MTPRI <MTPRI@smrt.com.sg>
Subject: YN5063R CLAIMING AGAINST SMB5007J DOA: 18.07.2022

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Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list, thanks.

Regards,
Yun Li

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276