

## Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 19 July 2022 6:03 PM  
**To:** csongauto csongauto; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D204987/C02/SLR9287T/THAMYL & YOUR REF: SMM5248Y TO CONDUCT PRS

**Without Prejudice**

**Save as to Cost**

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** csongauto csongauto <csongauto.claims@yahoo.com>

**Sent:** Tuesday, July 19, 2022 6:02 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: OUR REF: SNM22D204987/C02/SLR9287T/THAMYL & YOUR REF: SMM5248Y TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

***Without Prejudice,***

Dear Sir / Madam,

We would like to appoint LKK Auto Consultants to conduct the PRS.

Thank you

***Warmest Regards,***

***Ms Ong***

**C.S.ONG AUTO PTE LTD**

7030, Ang Mo Kio Ave 5

#B1-01 Northstar @ AMK Singapore 569880

Tel: 6484 1933 | Fax: 6481 1916

E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Tuesday, 19 July 2022 at 05:46:03 pm SGT, Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, July 19, 2022 4:01 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>  
**Subject:** OUR REF: SNM22D204987/C02/SLR9287T/THAMYL & YOUR REF: SMM5248Y TO CONDUCT PRS

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Pauline,

Please refer to the below email.

Kindly **conduct PRS SMM5248Y** soonest possible.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>

**Sent:** Monday, July 18, 2022 2:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** PRI ARRANGEMENT SMM5248Y | ACC ON 17/07/2022 INV VEH NO. SMM5248Y (OUR REF) & SLR9287T (YOUR REF)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

*Without Prejudice,*

RE: ACCIDENT INVOLVING **SMM5248Y** ALONG **BEDOK ROAD** ON **17/07/2022 @ 2135HRS.**

We refer to the above matter.

We are instructed to notify you of a road accident on **17-JULY-2022** at about **2135** hours along **BEDOK ROAD** involving our client's vehicle registration number **SMM5248Y** and vehicle registration number **SLR9287T** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08  
AMK Autopoint

Singapore 568047

***Warmest Regards,***

***Ms Ong***

**C.S.ONG AUTO PTE LTD**

7030, Ang Mo Kio Ave 5  
#B1-01 Northstar @ AMK Singapore 569880  
Tel: 6484 1933 | Fax: 6481 1916  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)