Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 19 July 2022 5:52 PM

Claims Dept of CTI; claims@arcolaw.sg; 'SUR'; assignments@lkkauto.com To: Subject:

OUR REF: SNM22D204997/C02/YP9280T/KHONGLH & YOUR REF: GBC838K TO

CONDUCT PRS - NON SJE ASSIGN LKK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing M/s LKK AUTO CONSULTANTS PTE LTD to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Hi LKK,

Please assist on non SJE PRI.

Thank you

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong

Executive Motor Claims Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 July 2022 5:32 pm

To: Lynn Khong < lynn.khong@sg.cntaiping.com>; claims@arcolaw.sg

Subject: OUR REF: SNM22D204997/C02/YP9280T/KHONGLH & YOUR REF: GBC838K TO CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Lynn,

Please refer to the below email.

Kindly conduct PRS GBC838K soonest possible.

Please contact our claims department Billy Tan 6389 6156 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims ARCO < claims@arcolaw.sg>
Sent: Monday, July 18, 2022 4:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Claims ARCO < claims@arcolaw.sg>

Subject: PRI: ACCIDENT INVOLVING MOTOR VEHICLE NO: GBC 838K and vehicle registration number YP 9280T ON

17/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

We are instructed to notify you of a road accident on 17/07/2022 at about 18:05 hours AT KAMPONG KAPOR ROAD OPEN CARPARK involving our client's vehicle registration number GBC838K and vehicle registration number YP9280T driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

We would like to propose the following surveyor:

Alan Cheong

TT Rajan
Oh Han Cheong
Andrew How
Dave Ho Joo Koong
Dylan Lee Kah Pang
Sincere Appraiser
Seah Kwang Boon
L H Teo
Mr Willy Goh
Nicky Seah
Jayson Liaw
Tan Ling Ling
Joel Liew

The workshop details are as follows:

A-TEC Automotive Pte Ltd

8 Kaki Bukit Ave 4 Premier@KB #04-20 Contact person: Melvin 97103383

*Please be in touch with the contact person for further arrangement.

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,



6 Jiak Chuan Road #04-01 Singapore 089262 Website : <u>www.arcolaw.sg</u>



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