

Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 19 July 2022 5:20 PM
To: Ruby Ong; Claims Dept of CTI; Tan Kah Leong; 'SUR'; assignments@lkkauto.com
Subject: OUR REF: SNM22D204969/C02/GBB3798C/TANKL & YOUR REF: TCL.MH.ro.50262.22.at
-SLT9210D TO CONDUCT PRS- NON SJE APPOINT LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Thank you

Asides to LKK,

Please assist to arrange, non SJE.

Thank you

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Tuesday, 19 July 2022 5:12 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D204969/C02/GBB3798C/TANKL & YOUR REF: TCL.MH.ro.50262.22.at -SLT9210D TO CONDUCT PRS- SJE LIST

Importance: High

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Dear Sir / Madam

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. SLT 9210D.

TAKE NOTICE that we object to your list of surveyors as the Single Joint Expert.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 19 July 2022 4:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Ruby Ong <ruby@htapartners.com.sg>

Subject: OUR REF: SNM22D204969/C02/GBB3798C/TANKL & YOUR REF: TCL.MH.ro.50262.22.at -SLT9210D TO CONDUCT PRS- SJE LIST

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Ruby,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 July 2022 4:43 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>;

ruby@htapartners.com.sg

Subject: OUR REF: SNM22D204969/C02/GBB3798C/TANKL & YOUR REF: TCL.MH.ro.50262.22.at -SLT9210D TO CONDUCT PRS

Importance: High

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the below email.

Kindly **conduct PRS SLT9210D** soonest possible on behalf of Kah Leong.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Monday, July 18, 2022 5:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLT 9210D [Our Ref. TCL.MH.ro.50262.22.at]

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: GBB 3798C
Our ref : TCL.MH.ro.50262.22.at

WITHOUT PREJUDICE

18 July 2022

China Taiping Insurance (Singapore) Pte. Ltd.
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

By Email Only

URGENT

Dear Sirs

CLAIMANT: LAW WHYE KIAT

NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING SLT 9210D & GBB 3798C ALONG SLIP ROAD OF LORONG 2 TOA PAYOH ONTO PIE TOWARDS CHANGI AIRPORT ON 16 JULY 2022 @ 1045HRS

We are instructed by Law Whye Kiat to notify you of a road traffic accident on 16 July 2022 at about 1045hrs along slip road of Lorong 2 Toa Payoh onto PIE towards Changi Airport involving our client's vehicle registration number SLT 9210D and vehicle registration number GBB 3798C driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313
www.htapartners.com.sg

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