

Our ref: SND6878H
Your ref: _____

Date: 21 OCT 2022

Direct Settlement

To: Allianz Insurance

Singapore 068897

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** SND 6878H & GRT 35554
At/Along BK217 Serangoon Ave 4 Carpark **On** 17/07/22 **@** 23:35

I am the owner of vehicle no. SND 6878H that was involved in an accident with your insured vehicle no. GRT 35554 of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>15,348.73</u>
2. Loss of Use / Rental (<u>7</u> days @ \$ <u>180</u> per day)	\$ <u>1,260</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
<hr/>	
Total: \$ <u>16,610.73</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully


Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Alan Quek/ Ms Amanda Ang
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address		Owner Name & Vehicle Info	
Allianz Insurance Singapore Pte. Ltd 79 Robinson Road #09-01 Singapore 068897		Cust No/Name	WCV48681/Allianz Insurance Singapore Pte
		Reg No/Reg Date	SND6878H / 31/05/2022
		Date In/Mileage	26/07/2022/ 3122
		Chassis No	W1K2130802B0544049
		Engine No	26492030493335
		Make/Model	MB/E 200 SEDAN
		Colour/Trim	028 831 Graphite Gr/ 042 201 Leather B1a
Contact No			



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00001	Cash	26/08/2022/ 18:39	AQ	305 / Alan Quek Ai Lun	58330	28182192

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN POLICY NO/ACC DATE :7220059238 // 17-07-2022 DRIVE IN:18-07-2022 // TP CAR NO:GBJ3555U (ALLIANZ INSURANCE) DATE IN/DATE SURVEY:26-07-2022 // LKK STEVE BY/AUTHORIZED ON :LKK CECILIA CHONG // 26-07-2022			F.O.C.
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT		0.10	380.00
A BPILAB CHECK HEADLAMP WITH FOCUS ADJUSTMENT.NETT			120.00
A BPILAB REMOVE & REPLACE FRONT BUMPER, FRONT BONNET, FRONT LEFT FENDER & REMOVE FRONT SUPPORT ASSY COMPONENTS & REFINISH.			1920.00
A BPIRES RESPRAY FRONT BUMPER, FRONT BONNET & FRONT LEFT FENDER			2400.00
X LH/F HEADLAMP	1.00	3619.80	3619.80
X LH/F HEADLAMP CONTROL UNIT	1.00	701.13	701.13
X LH/F FENDER	1.00	1073.57	1073.57
X FRT BUMPER	1.00	1637.77	1637.77
X BONNET	1.00	2465.78	2465.78
X COMBINATION NUT	4.00	4.05	16.20
X FUSE LINK	2.00	5.18	10.36

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	9,524.61		
Labour	4,820.00		
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00		
Sundry/Others	0.00		
Total(w/o GST)	14,344.61		
		7% GST on	1004.12
		Nett	14,344.61
		Total Payable	15,348.73
		Paid	0.00
		Total Due	15,348.73

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



and Mercedes-Benz are trademarks of Mercedes-Benz Group AG

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

FLEXI-DRIVE ENTERPRISE

SND 6878 H

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875

Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone : 9667 5455 (24 Hrs)

INVOICE

RA : 09905

ALAN

V. A. No.	Vehicle Regn. No. SMK 2409 E	Model Type Mazda 6	Renting Location 188 Pandan Loop
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Reference	Agreed Return Date	5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)
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\$ 180 p/day X 7	per Day	\$	per	KM In						Time Date In 01/8/22 17:00
\$	per Week	\$	per	KM Out						Time Date Out 25/07/22 16:35pm
\$	per Month	Cts	per Kilometre	KM Drvn						Total / Time Chargeable

Hirer's Name Mr Ng Siew Sun	Rental Charges	Dollars	Cents
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Address Blk 217 #03-152 Sanyuan Ave 4 Suntec 550217	Total 7 Days Rental	\$180 p/day + 7 Days
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IC No. 58074859J	
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Reference Contact	Tel. No. 94552628
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Driver's Name	Passport / IC No. / Country
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Address	Petrol Out	E 1/4 1/2 3/4 F	Petrol In	E 1/4 1/2 3/4 F
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Driving Licence No.	Expiry	Issued by	Outstanding Petrol will charge in every 1/4, 1/2, 3/4, F @\$ _____ per 1/4
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Additional Driver	Tel. No. (Home)
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Address	Passport / IC No. / Country
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Driving Licence No.	Expiry	Issued by
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Method of Payment	By: (Name in Block Letters)	CASH	CHEQUE
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Amount Due / Refundable	
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Refund Received \$	by receiver X
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Out by Mr.	In by Mr.
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FRONT	FRONT
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LH	RH	LH	RH
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REAR	REAR
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CAR	MPV
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NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBJ3555U

Date of Accident

17/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 30/03/2022 - 29/03/2023

Requested By Jasmine Chua (CYCLE & CARRI...

Requested Date 18/07/2022 16:15

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	18/07/2022 17:11 (SGT)
Reported by	Both
Date of Accident	17/07/2022 23:35 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	BLK 217 SERANGOON AVE 4 CAR PARK
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SND6878H
INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	NG SIEW SUM
NRIC No	SXXXX859J
Email Address	JOENGSS11@YAHOO.COM.SG
Mobile Phone No	(Phone) +65-94552628
Alternative Phone No	-

VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	E200
Variant	-
Exact purpose for which vehicle was being used at time of accident	-
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1991

INSURANCE COMPANY

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Policy Number / Cover Note Number	7220059238

DRIVER

Name of Driver	NG SIEW SUM
NRIC No	SXXXX859J
Date Of Birth	20/01/1980
Occupation	Indoor

Date Of Driving Pass	01/07/1999
Driving experience	23 YEARS
Gender	Male
Mobile Number	(Phone) +65-94552628
Alt. Phone Number	-
Email Address	JOENGSS11@YAHOO.COM.SG
Address	BLK 217 SERANGOON AVE 4 # 03-152
Address complement	-
Postcode	550217
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head on collision
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	0
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN ATTACHED

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBJ3555U
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle
Name of Driver	MR YANG
Contact Number	(Phone) +65-91477817

Address -
Address complement -
Postcode -
Insurance Company Name -
Nature Of Damage -
Details of property damaged in accident -
No. Of Passenger (Including Driver) -

WITNESS DETAILS

WITNESS 1

Name - MR LINCOLM
Phone - (Phone) +65-96653654
Email -

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "**Purposes**")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

[Handwritten Signature]

Policyholder's Signature / Date & Time

Sketch Plan

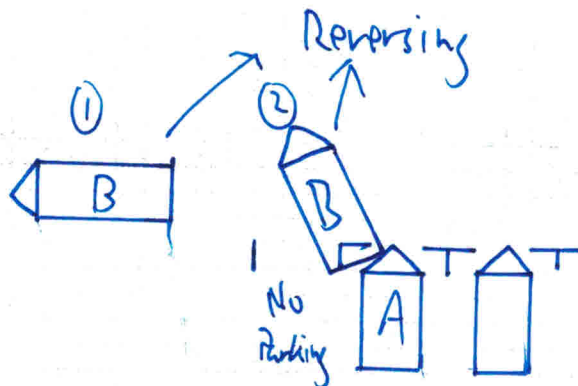
Driver's Signature (If driver is not the policyholder) / Date & Time

[Handwritten Signature]

Witnessed by Reporting Centre Personnel

Alan Gnan

16:15pm
18/07/22



(A) SND6878H

(B) GBJ3555u

Describe Circumstances of the Accident

It happened on 17th July about 11:35pm. I was going to toilet and suddenly I heard a loud bang ^(I am staying at level 3) and I peep out of the window and saw this lorry (company name is ATLAS) doing a reverse on the no parking lot and hit onto my left front side of my car. I immediately shouted "Hello Accident" but he didn't ^{stop} and instead drove off. I went down to access the damage and diagonally across, there is a guy name Lincoln.

I went over and talk to him, his statement to me was he just came back and was sitting inside. He heard a loud bang and noticed on his right, a lorry was in the reverse position and he drove past him after doing a 3 point turn. It occurred to him it was the same lorry that overtook him when he was parking. He too recognised the "Atlas" logo but didn't see the number plate. Before I managed to head down, he walked towards my car and noticed my left side headlight ^{+ bumper} was damaged. ^{He} ~~shoutly~~ Decided to walk back to retrieve his car cam but unfortunately not able to see the car plate.

The next day, my mum spoke to my level 2 neighbour, and he knows one of the neighbour at level 12. Whom know as Mr Yang. I called him at noon and he admit is his son/somebody who drove the lorry and hit my car when doing the reversing.

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

16:15pm
18/07/22

Witnessed by Reporting Centre Personnel

Alan Gweh



CERTIFICATE OF INSURANCE

MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : NG SIEW SUM
Period of Insurance : 31 May 2022 To 30 May 2023
Engine No. : 26492030493335
Chassis No. : W1K2130802B054404

Vehicle No. : SND6878H
Policy No. : 7220059238
Endorsement No. :
Issued Date : 24 May 2022 15:56

ABOUT THE COVER

Make/Model : MERCEDES Benz E200 Sedan Hybrid
Engine Capacity/Tonnage : 1,991.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2022
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$53,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :
Mileage Condition : Unlimited Mileage

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$800

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NG SIEW SUM - \$800 (Own Damage), \$800 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Eunus Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 408650 62061818
2. Cycle & Carriage Pandan Loop Service Center - Body Care & Repair Add: 188 Pandan Loop Singapore 128378 62061818

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504688229

CYCLE & CARRIAGE - JACQHO

239 ALEXANDRA ROAD

SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.


This computer generated document does not require a signature.


AIGSGMOBILEAPP

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number: **S8074859J**
Name: **NG SIEW SUM**

Birth Date: **20 Jan 1980**
Issue Date: **28 May 2016**





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 01 Jul 1999

NP 428A

