

Hsiao Tong (LKKAUTO)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Tuesday, 4 April 2023 2:08 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3
Attachments: SND6878H LOA.pdf

Dear Hsiao Tong,

Thank you for your email.

We write to confirm settlement of \$16,610.73 being the cost of repair and loss of rental claim only. Herewith, we attached a copy of LOA for your payment processing.

Bank details as follows:

Bank Name: Standard Chartered Bank (Singapore) Limited
Bank Code: 9496
Bank Address: 6 Battery Road, Singapore 049909
Branch Code: 001
Branch Name: Battery Road Branch
Swift Code: SCBLSG22XXX
Bank Account No. 01-0-142015-3
Bank Account Name. Cycle & Carriage Industries Pte Ltd
Email: receivables@cyclecarriage.com.sg

Thank you.

Regards,
Amanda Ang

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 27 March 2023 4:18 pm
To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3

This email was sent from outside of your organisation

WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **\$S\$16,610.73(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **17 July 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Sent: Tuesday, March 7, 2023 6:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3

Importance: High

Dear Hsiao Tong,

Please expedite, our account is chasing.

Thank you.

Regards,

Amanda Ang

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 7 March 2023 5:02 pm

To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Dear sirs,

We are pending further mandate from our principal.

We will follow up and get back to you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Sent: Tuesday, March 7, 2023 9:31 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3

Importance: High

VERY URGENT

Dear Hsiao Tong,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.

We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Regards,

Amanda Ang

From: Amanda Ang

Sent: Thursday, 16 February 2023 9:58 am

To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>

Cc: Admin A(LKK) (admin-a@lkkauto.com) <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3

URGENT

Dear Hsiao Tong,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Regards,
Amanda Ang

From: Amanda Ang
Sent: Tuesday, 17 January 2023 2:23 pm
To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>
Cc: Admin A(LKK) (admin-a@lkkauto.com) <admin-a@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3
Importance: High

Dear Hsiao Tong,

Appreciate your prompt response on this matter.

Thank you.

Regards,
Amanda Ang

From: Amanda Ang
Sent: Tuesday, 15 November 2022 5:58 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3
Importance: High

Dear Hsiao Tong,

Thank you for your offer.

Regret that we do not consider the offered LOR of \$1050.00 (7d x \$150) acceptable.

Our client owns a Mercedes Benz E200 with engine capacity of 1991cc. According to the NIMA benchmark, private cars above 1800cc is entitled to rental at \$180. Hence, claiming rental at \$170/day is reasonable.

Please settle our claim in full.

Thank you.

Regards,
Amanda Ang

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 4 November 2022 12:04 pm
To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 15,348.73
2. Loss of Rental (7days x \$150.00)	\$ 1,050.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 16,400.73

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 21 October 2022 3:08 PM
To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>; CS A Team <cs-a@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Motor Claims (claims@allianz.com.sg) <claims@allianz.com.sg>
Subject: RE: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF:CC4/AIS22006872/Ega3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Sent: Friday, 21 October 2022 1:37 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims (claims@allianz.com.sg) <claims@allianz.com.sg>

Subject: ACCIDENT INVOLVING SND6878H & GBJ3555U ON 17/07/2022 | LKK REF: CC4/AIS22006872/ga3

Dear Cecilia

THIRD PARTY DIRECT SETTLEMENT CLAIM (By email only)

We refer to the above.

Please find LOD attached for your kind attention.

Thank you.

Best regards,

Amanda Ang

Cycle & Carriage Singapore · 188 Pandan Loop Singapore 128378

T: +65 6206 1818 · DID: +65 6771 4304

www.cyclecarriage.com.sg

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