

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 26 September 2022 10:17 AM
To: Loi Ai Ting; Asher Sng (LKKAUTO)
Cc: Lauro Araos Songcuan Jr; 'Andre Chow En De'; Admin A
Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022
Attachments: [Untitled].pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

The case is handled by Asher.

Hi Asher,

FYNA, Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Friday, 23 September 2022 12:11 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

Dear Hsiao tong,

Attached our repair invoice, rental bill & agreement, GIA search fee, and Authorisation to Act, for your perusal.

Do let us know if you need the original copies to be mail to you.

Our client's claim is as stated below:

COR	\$ 9,579.71
LOR	\$ 3,980.40 (\$128.40/day x 31 days)

Total	\$ 13,560.11

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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To:
Cycle & Carriage Automotive Pte Limited /
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date: [16.07.2022]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMT7550Z (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 15.07.2022 (*date and time of accident*) on/along FLORA DRIVE, INFRONT OF THE INFLOA CONDO (*location*) between the Vehicle and SLJ5519T (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



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5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in blue ink, appearing to be "Pande Shrikant Digambarrao", written over a horizontal line.

Name: PANDE SHRIKANT DIGAMBARRAO
NRIC / Passport No. / Company Registration No.: 970B

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
PANDE SHRIKANT DIGAMBARRAO	Cust No/Name	/PANDE SHRIKANT DIGAMBARRAO
17 FLORA ROAD	Reg No/Reg Date	SMT7550Z / 16/07/2020
#03-03	Date In/Mileage	04/08/2022/ 26556
SINGAPORE 509735	Chassis/Package	MMBSTA13AKH003987 /#
Contact No Mobile: 91149559	Engine No	3A92UJD2894
04/08/2022	Make/Model	MIT/19MY ATTRAGE 1.2 CVT
	Colour/Trim	W05 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	23/09/2022/ 10:33	TLK	260 / AiTing	25385	41499447		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								1280.00
REPLACE DAMAGED PARTS, REPLACE FRONT BUMPER, RH FRONT FENDER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								
E PNT98000								1650.00
RESPRAY ON FRONT BUMPER, RH FRONT FENDER, RH FRONT DOOR, AND ALL OTHER AFFECTED AREAS TO THE SAME								
M SUNDRY								40.00
PERFORM RUST PREVENTION ON AFFECTED AREAS								
A 54900099								120.00
CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 10028901								280.00
CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE								
B WHEELALIGNMENT120L								180.00
To Conduct Computerize Full Wheel Alignment								
M SUNDRY								20.00
SUNDRIES								
A 33900099								320.00
REPLACE RH FRONT UNDERCARRIAGE PARTS								
S SPECIALISTJOB								50.00
TRANSFER RH FRONT SPORTS RIM, REPLACE TIRE VALVE, AND CONDUCT WHEEL BALANCING								
X	HEADLAMP ASSY,RH	1.00	1208.00	00.00			1208.00	
X	FENDER,FR RH	1.00	639.00	00.00			639.00	
X	FACE,FR BUMPER	1.00	974.00	00.00			974.00	
X	BRACKET,FR BUMPER,RH	1.00	16.00	00.00			16.00	
X	SHIELD,FR WHEELHOUSE,RH	1.00	99.00	00.00			99.00	
X	WHEEL,DISC	1.00	834.00	00.00			834.00	
X	STRUT,FR SUSP	1.00	461.00	00.00			461.00	
X	BEARING,FR SUSP STRUT	1.00	9.00	00.00			9.00	
X	STOPPER,FR SUSP STRUT	1.00	27.00	00.00			27.00	
X	KNUCKLE,RH	1.00	371.00	00.00			371.00	
X	BEARING,FR WHEEL HUB	1.00	123.00	00.00			123.00	

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
PANDE SHRIKANT DIGAMBARRAO 17 FLORA ROAD #03-03 SINGAPORE 509735 Contact No Mobile: 91149559 04/08/2022	Cust No/Name	/PANDE SHRIKANT DIGAMBARRAO
	Reg No/Reg Date	SMT7550Z / 16/07/2020
	Date In/Mileage	04/08/2022/ 26556
	Chassis/Package	MMBSTA13AKH003987 /#
	Engine No	3A92UJD2894
	Make/Model	MIT/19MY ATTRAGE 1.2 CVT
	Colour/Trim	W05 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	23/09/2022/ 10:33	TLK	260 / AiTing	25385	41499447

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X SNAP RING,FR WHEEL HUB	1.00	8.00	00.00	8.00
X HUB ASSY,FR WHEEL	1.00	244.00	00.00	244.00
Z TEXT				
TP CLIAM ALLIANZSLJ5519T				
DOA : 15.07.22				
SURVEYOR STEVE-LKK 04.08.22				
REPAIR 07 DAYS				
Guarantee Your Warranty, Maintain with Cycle & Carriage!				

Parts	5,013.00	7% GST on	Nett	8,953.00
Labour	3,830.00		8953.00	626.71
Standard Menu	0.00			
Specialist Job	50.00		Total Payable	9,579.71
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	60.00		Total Due	9,579.71
Total(w/o GST)	8,953.00			

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Tax Invoice

chan's
 www.chans.com.sg
CHAN'S & SONS ENTERPRISE
 Company Reg No:51936900M
 363 Sembawang Road, Goodlink Park,
 Singapore - 758379
 Email: admin@chans.com.sg

Tax Invoice No:
INV0900682022-09

Dated:
September 5, 2022

Rental Agreement No:
RA 012516 2022-08

Terms of Payment:
Due upon receipt

Customer Reference:
SMT7550Z

Notes:
SMT7550Z - CYCLE & CARRIAGE AUTOMOTIVE PTE. LTD.

Customer Details
CYCLE & CARRIAGE AUTOMOTIVE PTE. LTD.

Executive Name: C&C KELVIN

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SLG3466R	Model : Kia Forte K3 1.6 (A) - Pande Shrikant Digambarao	2022-08-03	2022-09-03	31 Days	120.00	3,720.00
							3,720.00

GST 7% (7%)

260.40

Amount in words :

Three Thousand Nine Hundred Eighty and Forty cents Singapore Dollar (SGD)

Total (SGD)

3,980.40

Declaration:

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

**This is a Computer generated document.
 No signature is required.**

Income Terms

Terms

RENTAL AGREEMENT

30.01.1967

RA 012516 2022-08

Hirer's Name MR. PANDE SHRIKANT DIGAMBARAO		Date of Birth 30.01.1967	Passport/ Nric No. [REDACTED] 9708 SPOR	Nationality SPOR
Address 17 FLORA ROAD #03-03		Occupation	Driving Licence No.	Date of Expiry
Postal Code 509735		Contact No.	Mobile Phone No. 91149559	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date **03.08.2022** Time **1800**

Mileage
KM
E **1/4** 1/2 3/4 F

CHECK IN

Date **3.9.22.** Time **11.45 AM**

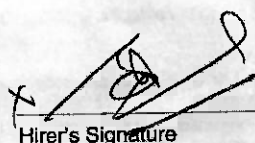
Mileage
KM
Remarks

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	31	@	120 + GST	3720
DISCOUNT				
GST @ 7%				260.40
TOTAL				3980.40
EXTENSION				INVT 90068 2022-0
Kelvin/Teban - TP/ALLIANZ				
SMT 7550Z				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.


Hirer's Signature

Joint Hirer's/ Guarantor's Signature


for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SLG3466R	MODEL Kia Forte K3 1.6 (A)
FROM 03.08.2022	RETURN [Blank]

*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Hsiao Tong (LKKAuto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 10 February 2023 11:13 AM
To: Hsiao Tong (LKKAuto)
Cc: Andre Chow En De; Admin A; CS A Team
Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022
Attachments: [Untitled].pdf

Dear Hsiao Tong,

Noted that no DV is required.

Offer accepted for amicable settlement for property damage claim only, **without prejudice to any personal injuries claims.**

Attached is the LOA which was already submitted during LOD.

Below is the bank details as per requested.

Account Name:	Cycle & Carriage Automotive Pte Ltd
Account No. to be Credited:	01-014-1927-9
Bank Name:	Standard Chartered Bank (Singapore) Limited
Bank Code:	9496
Branch Name:	Battery Road Branch
Branch Code:	001
Swift Code:	SCBLSG22XXX
Email Address:	receivables@cyclecarriage.com.sg

Awaiting for your processing of payment.

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Jul 2022 19:35	Clm Dtl Modified	Claimant's Name: -> PANDE SHRIKANT DIGAMBARRAO. Claimant's ID: -> SXXXX970B.	[A] HOW MEI KWAN
2	19 Jul 2022 19:35	Clm Veh Model Changed	(204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	[A] HOW MEI KWAN
3	19 Jul 2022 19:35	Clm Created	Reg No: SMT7550Z. Acct Date: 2022/07/15. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	19 Jul 2022 19:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Jul 2022 19:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/28	[A] HOW MEI KWAN
6	19 Jul 2022 19:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Jul 2022 19:35	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
8	01 Aug 2022 15:23	Clm Registration Modified	Pol No:->SP2000612814.	[I] Chan Kian Chuan
9	20 Oct 2022 11:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/28	[I] Chan Kian Chuan
10	20 Oct 2022 11:17	Adj Mandate Set	Approved:0.00.	[I] Chan Kian Chuan
11	20 Oct 2022 11:18	Adj Mandate Set	Approved:4724.55.	[I] Chan Kian Chuan
12	20 Oct 2022 11:21	Adj Mandate Set	Revoked.	[I] Chan Kian Chuan
13	20 Oct 2022 11:22	Clm Cancelled	Cancelled:SETTLED	[I] Chan Kian Chuan
14	29 Nov 2022 12:44	Clm Cancelled Reopened		[I] Chan Kian Chuan
15	13 Jan 2023 12:06	Adj Mandate Request	Cur.Req:0.00:Liability: 100%. Insured turned out from minor road. We seek your mandate at \$10,649.71(all-in). TP-Mandate IA had been uploaded in Merimen.	[A] CHEW HSIAO TONG
16	13 Jan 2023 16:27	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/07/28. Mandate Remarks: lor at 9 days	[I] Chan Kian Chuan
17	13 Jan 2023 16:27	Adj Mandate Set	Approved:10542.71:lor at 9 days	[I] Chan Kian Chuan
18	06 Feb 2023 10:16	Adj Mandate Request	Cur.Req:10863.71:For LOR, third party rejected our offer at 9days and proposed 12days (7 repair days + two weekend of 4 days, and 1 public holiday).Total amount proposed by third party is \$10,863.71.	[A] CHEW HSIAO TONG
19	06 Feb 2023 13:45	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/07/28. Mandate Remarks: lor at 10 days	[I] Chan Kian Chuan
20	06 Feb 2023 13:45	Adj Mandate Set	Approved:10970.71:lor at 10 days	[I] Chan Kian Chuan

Date From   Date To   Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2858154	20 Oct 2022 11:19:02	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMT7550Z	202222004341	xx.xx