

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 10 February 2023 10:03 AM
To: 'Loi Ai Ting'
Cc: Andre Chow En De; Admin A; CS A Team
Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$10,649.71(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **15 JULY 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Wednesday, 8 February 2023 9:23 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

Der Hsiao Tong,

Offer accepted for amicable settlement.

Kindly provided DV through email.

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 8 February 2023 9:16 am

To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 9,579.71
2. Loss of Rental (10days x \$100)(w/GST)	\$ 1,070.00
Total	\$10,649.71

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Wednesday, 1 February 2023 3:58 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

Dear Hsiao Tong,

Thank you for your offer. However, we are unable to accept this.

Noted that surveyor recommended repair at 7 days, which crossed over two weekend of 4 day, and 1 public holiday, total up to 12 days.

Kindly re-offer at \$10,863.71, and provide DV through email.

1. Cost of Repair (w/GST)	\$ 9,579.71
2. Loss of Rental (12days x \$107)(with GST)	\$ 1,284.00
Total	\$10,863.71

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 30 January 2023 9:32 am
To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 9,579.71
2. Loss of Rental (9days x \$100)(w/GST)	\$ 963.00
Total	\$10,542.71

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Monday, 30 January 2023 9:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

Dear Hsiao Tong,

Any news from Allianz?

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 13 January 2023 12:08 pm
To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; CS A Team <cs-a@lkkauto.com>
Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Dear Sirs,

We are seeking mandate from Allianz.

We will follow up and get back to you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Wednesday, 11 January 2023 10:38 AM
To: CS A Team <cs-a@lkkauto.com>
Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

Dear Sir/Madam,

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting

Sent: Thursday, 17 November 2022 10:49 am

To: CS A Team <cs-a@lkkauto.com>

Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

Dear Sir/Madam,

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting

Sent: Thursday, 10 November 2022 9:32 am

To: 'CS A Team' <cs-a@lkkauto.com>

Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

Dear Sir/Madam,

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting

Sent: Thursday, 20 October 2022 11:05 am

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

Dear Asher,

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 26 September 2022 10:17 am
To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

The case is handled by Asher.

Hi Asher,

FYNA, Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 23 September 2022 12:11 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD - TP - LKK Ref: 2022 22004341-CC4/AIS22006864/ea3, C&C Ref: SMT7550Z, claim TP Allianz SLJ5519T, DOA: 15.07.2022

Dear Hsiao tong,

Attached our repair invoice, rental bill & agreement, GIA search fee, and Authorisation to Act, for your perusal.

Do let us know if you need the original copies to be mail to you.

Our client's claim is as stated below:

COR	\$ 9,579.71
LOR	\$ 3,980.40 (\$128.40/day x 31 days)

Total	\$ 13,560.11

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are

notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.