Our Ref : SMR3770S / TP#1680 Your Ref : SFA999S / CC6/CTI22 : SFA999S / CC6/CTI22006857/Kea3

WITHOUT PREJUDICE

Date : 17<sup>TH</sup> AUGUST 2022

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attention: Motor Claims Department

## ACCIDENT INVOLVING SMR3770S & SFA999S ON 17/06/2022 ALONG PIE NEAR EXIT BUKIT BATOK ROAD

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)

S\$ 620.60

- Loss of Use

S\$ 360.00 (\$120.00 x 03 Days)

- LTA / GIA Search

email joseph@ow.sg

S\$ 2.00

**Grand Total** 

SS 982.60

\_\_\_\_\_

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or

All payment is to be issued direct to Optima Werkz Pte Ltd.

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

## TO WHOM IT MAY CONCERN

## AUTHORIZATION TO ACT

I/We(owner) Lumens Auto Pte Ltd ('the third-party claimant') of (Address) 22 Sin Ming Lane #01-74, Midview City, S (573969) registered owner of
(Vehicle Number) SMR3770S hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number $\underline{SMR377aS}$ that was
damaged pursuant to the accident which occurred on 17/06/2022 along PIE,
Exit Bykit Batok Road involving vehicle number SFA 9995.
I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.
Dated this 16 day of 7 year 22.
The Auto
Signature of Vehicle Registered Owner Company's stamp (if applicable)



#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00055842201 Claim No : SNM22D204253/C02/SFA999S/TANCHC

Claimant : LUMENS AUTO PTE LTD

: S\$462.30

SINGAPORE DOLLARS FOUR HUNDRED SIXTY TWO AND CENTS THIRTY

ONLY.

I/Wc agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMR3770S Insured Vehicle No. : SFA999S

Date of Loss : 17/06/2022

Place of Accident : PIE BEFORE BUKIT BATCK ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WONG CHOK YIN Driver Name : WONG CHOK YIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$		
(2)	Cost of Repair/Excess	S\$	310.30	
(3)	Loss of Use/Rental/Earning	S\$	150.00	
(4)	GIA/Police Reports/			
	Investigation Results/Scarch Fees	5\$	2.00	
(5)	Medical Reports/Expenses	SS		
(6)	Survey Fees/P.T. Fees/Towing	SŞ		
(7)	Cost including Disbursement	S\$		
	TOTAL	S\$	462.30	
		=====		

LUMENS AUTO PTE LTD 201426961K Claimant Name: NRIC No :

01/11/2022 Signature Date

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047 Tet (+65) 6481 1522 Fax: (+65) 6481 1011 Co Reg & GST No: 201212455W

#### TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Tel: 63896116 Fax: 62221033 INV NO.

INVOICE DATE

: 322200921 : 10/08/2022

REF

TP#1680

VEH NO.

: SMR3770S

MAKE MODEL : TOYOTA : PRIUS PLUS A

**CURRENT MILEAGE:** 

ADVISOR

: NGAI KAR KIT

**TERMS** 

: COD

MECHANIC

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST ACCIDENT AREAS.	1	JOB	SR	180.00	180.00
2	LABOUR CHARGES FOR PAINTING & FURNISHING MATERIAL AT ACCIDENT AREAS.	1	JOB	SR	400.00	400.00

Remarks: DOA: 17/06/2022 @ 16:15HRS

CLAIMANT: LUMENS AUTO PTE LTD / ONG HOCK MENG, WILLY

TP VEHICLE: SFA999S

Singapore Dollars: Six Hundred Twenty And Cent Sixty Only

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

SUB TOTAL SGD 580.00 GST 7% SGD

TOTAL SGD

620.60

40.60

OUTSTANDING SGD

reference section

620.60

Tax SR 580.00 Amount

Tax Legend:

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow: Beneficiary Name: Optima Werkz Pte Ltd Beneficiary Bank Name: DBS Bank Ltd Bank Account No.:0039441282 Swift Code: DBSSSGSG OR PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the

Customer Acknowledgement

Authorised Signature

For Optima Werkz Pte Ltd

**Customer Name and Signature** 

Page 1 of 1

#### INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SFA999S

**Date of Accident** 

17/06/2022



Reset

### % RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	China Taiping Insurance (Sing
Period of Insurance	28/02/2022 - 27/02/2023
Requested By	MOHAMED NASHIK (OPTIMA W
Requested Date	16/07/2022 13:45

#### Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

#### **General Insurance Association**

Records Management Centre GST Registration No: **M400017735** 

## **Asher Sng (LKKAuto)**

From: Asher Sng (LKKAuto)

Sent:Wednesday, 17 August 2022 11:36To:v2international@yahoo.com.sg

Subject: ACCIDENT INVOLVING SFA 999S AND SMR 3770S ON 17/06/2022

Our Ref: CC6/CTI22006857/Kea3

17 August 2022

#### **WONG CHOK YIN**

Dear Sir/Madam,

#### **ACCIDENT INVOLVING SFA 999S AND SMR 3770S ON 17/06/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Asher Sng Case Handler DID: 6841 6051

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

## EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 31 October 2022 11:03 PM

**To:** EzLyna (LKKAuto)

Cc: Admin A; Claims Dept of CTI

**Subject:** RE: [SEEK MANDATE] OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF:

SMR3770S TO CONDUCT PRS \*\*\* LKK REF: CC6/CTI22006857/Kea3

Hi Ezlyna,

Please proceed as proposed.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

# Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Monday, 31 October 2022 1:04 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT

PRS \*\*\* LKK REF: CC6/CTI22006857/Kea3

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D204253/C02/SFA999S/TANCHC

LKK ref: CC6/CTI22006857/Kea3

Dear Jacqueline,

ACCIDENT INVOLVING SFA999S (CHINA TAIPING) AND SMR3770S (TP) ON 17/06/2022

We refer to the above matter.

It is a conflicting version as both parties accusing the other party encroached lane and no further evidence provided. In view of that we propose 50% liability.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at \$462.30 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,578.15	\$ 620.60 (inclusive GST)
2. Loss of Use (3 days x \$120)	\$ 360.00	\$ 300.00 (3 days x \$100)
@ 50% Liability	\$ 969.08	\$ 460.30
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 971.08	<u>\$ 462.30</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com >

Sent: Tuesday, 2 August 2022 8:14 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Asher Sng (LKKAuto) <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>

Subject: RE: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS \*\*\* LKK REF:

CC6/CTI22006857/Kea3

#### PW: 4253SFA999S

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

# Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909