

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 31 October 2022 1:04 PM
To: Tan Chew Chik Jacqueline; claimsdept@sg.cntaiping.com
Cc: Admin A
Subject: RE: [SEEK MANDATE] OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS *** LKK REF: CC6/CTI22006857/Kea3
Attachments: LKK Survey Report & Photos SMR3770S.pdf; LOD -SMR3770S -Toyota Prius -DOA= 17.06.2022.pdf; LETTER TO OI_SFA999S.pdf

Your ref: SNM22D204253/C02/SFA999S/TANCHC
LKK ref : CC6/CTI22006857/Kea3

Dear Jacqueline,

ACCIDENT INVOLVING SFA999S (CHINA TAIPING) AND SMR3770S (TP) ON 17/06/2022

We refer to the above matter.

It is a conflicting version as both parties accusing the other party encroached lane and no further evidence provided. In view of that we propose 50% liability.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at \$462.30 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,578.15	\$ 620.60 (inclusive GST)
2. Loss of Use (3 days x \$120)	\$ 360.00	\$ 300.00 (3 days x \$100)
@ 50% Liability	\$ 969.08	\$ 460.30
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 971.08	\$ 462.30

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 2 August 2022 8:14 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS *** LKK REF: CC6/CTI22006857/Kea3

PW: 4253SFA999S

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan
Sent: Tuesday, 2 August 2022 8:13 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS *** LKK REF: CC6/CTI22006857/Kea3

Hi Asher,

Enclosed OI SAS for your necessary action.

This is conflicting version cases, please obtain more evidence before proceed further.

***The file has been encrypted with a password which will be sent in a separate email.*

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Regards,

Jacqueline Tan

Senior Executive

Claims Department