

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Tuesday, 1 November 2022 9:25 AM  
**To:** Kaitlyn Chio  
**Cc:** Ary Chua; Ling Ting An; Mohamed Nashik; Ngai Kar Kit; Victor Seng; Adeline Lim; Joseph Low; Admin A  
**Subject:** RE: OFFER /(PENDING OFFER) LOD - OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS \*\*\* LKK REF: CC6/CTI22006857/Kea3

Dear Kaithlyn,

We refer to the above matter and your email below.

We have our principal's instruction to offer as follows:-

1. Cost of Repair	\$ 620.60 (inclusive GST)
2. Loss of Use (3 days x \$120)	\$ 300.00 (3 days x \$100)
@ 50% Liability	<b>\$ 460.30</b>
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b><u>\$ 462.30</u></b>

It is a conflicting version of accident as both parties accusing other encroached into their lane, in addition, no further evidence provided by either party. In view of that, for an amicable settlement kindly confirm acceptance and DV will follow suit.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kaitlyn Chio <kaitlyn.chio@ow.sg>  
**Sent:** Thursday, 13 October 2022 11:01 AM  
**To:** CS A Team <cs-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Ary Chua <ary.chua@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Adeline Lim <adeline@ow.sg>; Joseph Low <joseph@ow.sg>  
**Subject:** RE: (PENDING OFFER) LOD - OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS \*\*\* LKK REF: CC6/CTI22006857/Kea3

Dear Motor Claims Department,

Refer to the above matter.

We are still pending on your offer.

Kindly let us have your proposed offer without further delay.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department

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**OPTIMA//WERKZ™ PTE. LTD.**

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**From:** Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>

**Sent:** 17 August 2022 16:43

**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Adeline Lim <[adeline@ow.sg](mailto:adeline@ow.sg)>

**Subject:** LOD - OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS \*\*\* LKK  
REF: CC6/CTI22006857/Kea3

Our Ref: SMR3770S / TP#1680

Your Ref: SFA999S / CC6/CTI22006857/Kea3

Without Prejudice

Dear Motor Claim Department,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$ 620.60
- Loss of Use	S\$ 360.00 (\$120.00 x 03 Days)
- LTA / GIA Search	S\$ 2.00

**Grand Total** **S\$ 982.60**

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Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

Best Regards,