

Mei Kwan (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 2 August 2022 8:14 PM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS *** LKK REF: CC6/CTI22006857/Kea3

PW: 4253SFA999S

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan

Sent: Tuesday, 2 August 2022 8:13 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS *** LKK REF: CC6/CTI22006857/Kea3

Hi Asher,

Enclosed OI SAS for your necessary action.

This is conflicting version cases, please obtain more evidence before proceed further.

***The file has been encrypted with a password which will be sent in a separate email.*

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Regards,

Jacqueline Tan

Senior Executive

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 21 July 2022 12:56 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS *** LKK REF: CC6/CTI22006857/Kea3

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan [<mailto:jacqueline.tan@sg.cntaiping.com>]
Sent: Tuesday, July 19, 2022 2:51 PM
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Kaithlyn,

Noted with Thanks.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Tuesday, 19 July 2022 2:43 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS

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Dear Jacqueline,

We have already appointed LKK Kenneth to survey the vehicle.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

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From: Mohamed Nashik <mohamed.nashik@ow.sg>

Sent: 19 July 2022 14:38

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Subject: FW: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS

Thank you.

Best Regards,

Mohamed Nashik (Mr.)

Motor Claims Officer

D: (+65) 6481 1522 | F: (+65) 6481 1011

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 19 July 2022 2:27 pm

To: Mohamed Nashik <mohamed.nashik@ow.sg>

Subject: RE: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D204253/C02/SFA999S/TANCHC

Your reference: SMR3770S

Dear Sirs,

ACCIDENT INVOLVING SFA999S & SMR3770S ON 17/06/2022

We refer to your email of 18/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 July 2022 2:02 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; 'mohamed.nashik@ow.sg' <mohamed.nashik@ow.sg>

Subject: OUR REF: SNM22D204253/C02/SFA999S/TANCHC & YOUR REF: SMR3770S TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the below email.

Kindly **conduct PRS SMR3770S** soonest possible..

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mohamed Nashik <mohamed.nashik@ow.sg>
Sent: Monday, July 18, 2022 11:36 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Ary Chua <ary.chua@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: PRI - SMR3770S CLAIMING AGAINST SFA999S (CHINA TAIPING), DOA: 17/06/2022

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Mohamed Nashik (Mr.)

Motor Claims Officer

D: (+65) 6481 1522 | F: (+65) 6481 1011

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