Date: 19 July 2022 at 2:18 PM

To: assignments assignments@lkkauto.com, Admin A admin-a@lkkauto.com

Cc: MTPRI MTPRI@smrt.com.sg, Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

Ana.Magnaye@strides.com.sg

Ref: TAX/07/22/2050

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP: SHB6381E Insured: SHB5618E

Workshop: BIFROST AUTO PTE LTD

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Sent: Tuesday, 19 July 2022 11:47 am **To:** MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd)

<HuaYen.Ong@strides.com.sg>; Assessment Dept

Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Subject: PRI for SHB 6381 E - Our Insured: SHB 5618 E on 17.07.2022 Our Ref:

D22002201MFSH/Strides/CL/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards, Joanne Tan Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

М

From: Assessment Dept assessment_ltc@bifrostauto.com

Sent: Tuesday, 19 July 2022 11:26 am

To: Motor Claims < Motor Claims @msfirstcapital.com.sq>; Claims Dept

<<u>claims_ltr@bifrostauto.com</u>>; Joseph Koh <<u>claims@bifrostauto.com</u>>; Ms Lim <<u>claims_ltm@bifrostauto.com</u>>; Claims Dept <<u>claims_lts@bifrostauto.com</u>>; Claims

Dept <claims | Itv@bifrostauto.com>

Subject: PRS for our client's vehicle SHB 6381 E and your insured's vehicle SHB

5618 E on 17.07.2022

Without Prejudice

Dear Sir/ Mdm.

We refer to the above matter.

We represent our client, Khaldin Bin Ahmand , to notify you of the aforesaid accident involving our client's vehicle SHB 6381 E and your insured's vehicle SHB 5618 E on 17.07.2022.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SHB 5618 E for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial

Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina

Contact

Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com/ assessment_ltc@bi

frostauto.com

VEH IN (Date & Time) : 19.07.2022

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards
Regina / Yee
Assessment Dept
BIFROST AUTO PTE LTD

O: 62436687



SHB 6381 E 16.07.2...Rpt.pdf