From: Cecilia Lee cecilia.lee@sg.cntaiping.com

Subject: RE: OUR REF: SNM22D204974/C02/GBL4497L/LEEPG & YOUR REF: SLP9214P- TO CONDUCT PRS

Date: 19 July 2022 at 3:19 PM

To: claims@garage13.com.sg, assignments@lkkauto.com, sur@lkkauto.com

Cc: sales@garage13.com.sg

Without Prejudice Save As To Costs

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis. We reserve our rights for re-inspection.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 I F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat:

太平狮城 Taiping SG

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From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Tuesday, 19 July 2022 3:17 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: RE: OUR REF: SNM22D204974/C02/GBL4497L/LEEPG & YOUR REF:

SLP9214P- TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.



We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

September Wang **Garage 13 Pte Ltd** *T: +65 9091 0013*

A: 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com >

Sent: Tuesday, 19 July 2022 3:13 pm

To: claims@garage13.com.sq

Subject: RE: OUR REF: SNM22D204974/C02/GBL4497L/LEEPG & YOUR REF:

SLP9214P- TO CONDUCT PRS

Without Prejudice Save As To Costs

Our reference: SNM22D204974/C02/GBL4497L/LEEPG

Your reference: SLP9214P-

Dear Sirs.

We refer to your email of 18/07/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE:

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Thanks & Best Regards,

Cecilia Lee

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

Taiping SG

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From: Claims Dept of CTI < claimsdept@sq.cntaiping.com>

Sent: Tuesday, 19 July 2022 1:52 pm

To: Cecilia Lee <<u>cecilia.lee@sg.cntaiping.com</u>>; <u>claims@garage13.com.sg</u> **Subject:** OUR REF: SNM22D204974/C02/GBL4497L/LEEPG & YOUR REF:

SLP9214P- TO CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Cecilia.

Please refer to the below email.

Kindly conduct PRS SLP9214P soonest possible..

Please contact our claims department Cecilia Lee 6389 6530 the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as

delay is to be expected for nandling nardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: claims@garage13.com.sg

Sent: Monday, July 18, 2022 11:34 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: NOA: ACCIDENT INVOLVING SLP 9214 P & GBL 4497 L ALONG T-JUNCTION OF YISHUN CENTRAL & YISHUN AVE 4 ON 16.07.2022 AT 1055HRS --

---- VEHICLE NOT IN

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WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

September Wang Garage 13 Pte Ltd *T*: +65 9091 0013

A: 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875



GARAGE 13 PTE LTD

8 KAKI BUKIT AVE 4 #02-54/55 PREMIER@KB SINGAPORE 415875

UEN GST REG NO: 202005684D

Date: 18.07.2022

M/s China Taiping Insurance (Singapore) Pte Ltd No.3 Anson Road #16-00 Springleaf Tower Singapore 079909

Dear Sir / Madam,

NOTIFICATION OF ACCIDENT

Please be informed that an accident involving my/our vehicle no. SLP 9214 P
and vehicle(s) no. GBL 4497 L had taken place at / along
OF YISHUN CENTRAL & YISHUN AVE 4 ON 16.07.2022 AT 1055HRS

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection

If we do not hear from you within 2 working days, we shall proceed to repair the vehicle without further notice and our client shall claim for the additional loss of use arising from the giving of this notification to you.

Please call September at 9091 0013 to arrange .



PRI

Date / Time	
Company Name	
Surveyor	
Contact No	
Signature	

Dismantle Item

Date / Time	
Surveyor	

After Paint

Date / Time	
Surveyor	