

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 18 October 2022 9:17 AM
To: Tan Kah Leong
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [SEEK MANDATE] - SNM22D204971/C02/SKP9978E/TANKL & YOUR REF: CC3/CTI22006846/Tga3-SH8094J TPP DIRECT SETTLEMENT
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf; SH8094J_170722_NTUC_.mp4; Letter to OI_SKP9978E_.pdf

Your ref: **SNM22D204971/C02/SKP9978E/TANKL**
LKK ref : CC3/CTI22006846/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKP9978E(CHINA TAIPING) AND SH8094J(TP) ON 17/07/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,294.44(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,268.14	\$ 1,754.03 (\$1,639.28 + 7%GST)
2. Loss of Rental (3days x \$129.47)	\$ 388.41	\$ 388.41 (3days x \$129.47)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,898.82	<u>\$ 2,294.44</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 21 July 2022 9:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D204971/C02/SKP9978E/TANKL & YOUR REF: CC3/CTI22006846/Tga3-SH8094J TPP
DIRECT SETTLEMENT

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claim settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 20 July 2022 3:34 pm

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>;
Meikwan@lkkauto.com; CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D204971/C02/SKP9978E/TANKL & YOUR REF: CC3/CTI22006846/Tga3-SH8094J TPP
DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Kindly **revert to LKK Auto on DS, SH8094J** soonest possible on behalf of Kah Leong.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, July 19, 2022 6:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKP9978E (OI : CTI - TBA) and SH8094J (TP : LKK REF - CC3/CTI22006846/Tga3) on 17.07.2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8094J at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)