

From: Lynn Khong lynn.khong@sg.cntaiping.com
Subject: OUR REF: SNM22D204970/C02/YM6013J/TANKW YOUR REF: SJZ7683C TO CONDUCT PRS - APPOINT SJE LKK
Date: 19 July 2022 at 2:46 PM
To: Assessment Department assessment@jewmotors.com, SUR sur@lkkauto.com, ASSIGNMENTS@LKKAUTO.COM
assignments@lkkauto.com
Cc: Claims Dept of CTI claimsdept@sg.cntaiping.com, Billy Tan billy.tan@sg.cntaiping.com, Admin Department
admin@jewmotors.com, Claims Department claims@jewmotors.com

LK

Hi LKK,

Please assist to arrange survey.

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

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From: Assessment Department <assessment@jewmotors.com>
Sent: Tuesday, 19 July 2022 2:41 pm
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Billy Tan <billy.tan@sg.cntaiping.com>; Admin Department <admin@jewmotors.com>; Claims Department <claims@jewmotors.com>
Subject: Re: OUR REF: SNM22D204970/C02/YM6013J/TANKW YOUR REF: SJZ7683C TO CONDUCT PRS - SUR LIST

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 19 Jul 2022 at 14:34, Lynn Khong <lynn.khong@sg.cntaiping.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear John,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong

Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 July 2022 1:18 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Billy Tan <billy.tan@sg.cntaiping.com>; 'assessment@jewmotors.com' <assessment@jewmotors.com>

Subject: OUR REF: SNM22D204970/C02/YM6013J/TANKW & YOUR REF: SJZ7683C TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the below email.

Kindly assist to **conduct PRS SJZ7683C** soonest possible on behalf of Billy Tan.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>

Sent: Monday, July 18, 2022 11:09 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Accident involving SJZ 7683 C & YM 6013 J on 15/07/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm.,

We refer to the above matter.

We represent our client, SIA CHEN LOK to notify you of the aforesaid accident involving our client's vehicle SJZ7683C and your insured's vehicle YM6013J on 15/07/2022 at 1945HRS along 10 JALAN SHAER.

This serves as a **NOTICE** that we are claiming against YM6013J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10)**

conduct a pre-repair survey of our client's vehicle, along with your list of at least ten (10) motor surveyors.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person: JOHN (9199 7483)

Contact Email: assessment@jewmotors.com

VEH IN (Date & Time)	: 18/07/2022
PRS ARRANGEMENT (Date & Time)	: 19/07/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN
Motor Claims Department
Tel: 9199 7483