

From: Jacqueline Tan jacqueline.tan@sg.cntaiping.com
Subject: RE: OUR REF: SNM22D204960/C02/SJS8796R/TANCHC & YOUR REF: SKP5786T TO CONDUCT PRS
Date: 19 July 2022 at 9:39 AM
To: joshua@falconair.com.sg, SUR sur@lkkauto.com, assignments assignments@lkkauto.com

JT

WITHOUT PREJUDICE

Dear Joshua,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Tuesday, 19 July 2022 9:38 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D204960/C02/SJS8796R/TANCHC & YOUR REF: SKP5786T TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Kindly assign Marcus Chua from LKK to survey this vehicle.

Thanks and regards,

Joshua Ng

Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 19 July 2022 8:53 am
To: 'joshua@falconair.com.sg' <joshua@falconair.com.sg>
Subject: RE: OUR REF: SNM22D204960/C02/SJS8796R/TANCHC & YOUR REF: SKP5786T TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D204960/C02/SJS8796R/TANCHC
Your reference: SKP5786T

Dear Sirs,

ACCIDENT INVOLVING SJS8796R & SKP5786T ON 16/07/2022

We refer to your email of 16/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 18 July 2022 6:19 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; 'joshua@falconair.com.sg' <joshua@falconair.com.sg>

Subject: OUR REF: SNM22D204960/C02/SJS8796R/TANCHC & YOUR REF: SKP5786T TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the below email.

Kindly **conduct PRS SKP5786T** soonest possible. Our Insured has yet to file SAS Report.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify

the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: joshua@falconair.com.sg <joshua@falconair.com.sg>
Sent: Saturday, July 16, 2022 11:17 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: 3PTY claim for SKP5786T against your insured SJS8796R
DOA:16/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Please see attach for SKP5786T accident report.

Kindly provide with the list of 10 surveyors.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)
Tel: 67897997



SF0E227G0001_
16-07-...39.pdf