

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 30 January 2023 12:40 PM  
**To:** Jenny Lew  
**Cc:** Admin A; claimsdept@sg.cntaiping.com  
**Subject:** [SEEK MANDATE] - OUR REF: SNM22D202199/C02/SJY7244S/LEWLC & YOUR REF: CC3/CTI22006836/Kpa3-SNC3867P, TPP DIRECT SETTLEMENT  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; SNC3867P LOD.pdf; LETTER TO OI.pdf

Your ref: **SNM22D202199/C02/SJY7244S/LEWLC**  
LKK ref: CC3/CTI22006836/Kpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SJY7244S(CHINA TAIPING) AND SNC3867P(TP) ON 27/03/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$1,930.97(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 11,410.48	\$ 1,719.52 (\$1,607.03 + 7%GST)
2. Loss of Rental (3days x \$68.00)	\$ 204.00	\$ 204.00 (3days x \$68.00)
3. Loss of Income (3days x \$50.00)	\$ 150.00	-
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
<b>Total</b>	<b>\$ 11,771.97</b>	<b><u>\$ 1,930.97</u></b>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Sent:** Thursday, 26 January 2023 4:41 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: OUR REF: SNM22D202199/C02/SJY7244S/LEWLC & YOUR REF: CC3/CTI22006836/Kpa3-SNC3867P, TPP DIRECT SETTLEMENT

Hi Hsiao Tong

Pls advise the status.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, October 7, 2022 8:11 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D202199/C02/SJY7244S/LEWLC & YOUR REF: CC3/CTI22006836/Kpa3-SNC3867P, TPP DIRECT SETTLEMENT

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Hi Jenny,

We refer to your below email.

Please advise if we may proceed DS. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, 4 August 2022 4:32 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D202199/C02/SJY7244S/LEWLC & YOUR REF: CC3/CTI22006836/Kpa3-SNC3867P, TPP  
DIRECT SETTLEMENT

Hi Hsiao Tong

We still pending for the insured's reply.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 4 August 2022 3:20 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D202199/C02/SJY7244S/LEWLC & YOUR REF: CC3/CTI22006836/Kpa3-SNC3867P, TPP  
DIRECT SETTLEMENT

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Hi Jenny,

We refer to your below email.

Please advise if we may proceed DS. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, 21 July 2022 11:43 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D202199/C02/SJY7244S/LEWLC & YOUR REF: CC3/CTI22006836/Kpa3-SNC3867P, TPP DIRECT SETTLEMENT

Hi MeiKwan / Hsiao Tong

Pls refer to attached.

Pending for insured's reply on the hirer agreement.

Pls hold the DS.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 20 July 2022 11:46 am

To: Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Meikwan@lkkauto.com; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: OUR REF: SNM22D202199/C02/SJY7244S/LEWLC & YOUR REF: CC3/CTI22006836/Kpa3-SNC3867P, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **revert to LKK Auto on DS - SNC3867P** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Sent: Tuesday, July 19, 2022 3:28 PM

To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cc: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: Direct Settlement - Accident Involving SJY7244S (OI : CTI - TBA) and SNC3867P (TP : LKK REF - CC3/CTI22006836/Kpa3) on 27/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNC 3867P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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