

## Yan (LKK Auto)

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**From:** Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 21 July 2022 2:58 PM  
**To:** 'Cecilia Lee'; 'assignments@lkkauto.com'; 'SUR'  
**Subject:** RE: OUR REF: SNM22D204956/C02/GBK6626Z/LEEPG & YOUR REF: SLC6302P TO CONDUCT PRS & REVERT ON LIABILITY

Dear Cecilia,

Please be informed that NO survey was done for this vehicle.

We will close this file at our end without billing.

Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, 21 July 2022 2:45 PM  
**To:** YAN <admin-d@lkkauto.com>; sur@lkkauto.com  
**Cc:** assignments@lkkauto.com  
**Subject:** RE: OUR REF: SNM22D204956/C02/GBK6626Z/LEEPG & YOUR REF: SLC6302P TO CONDUCT PRS & REVERT ON LIABILITY

Hi LKK

Please advise if any PRS done? The workshop informed that they had private settled with insured.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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**From:** YAN <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 19 July 2022 9:12 am

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** Re: OUR REF: SNM22D204956/C02/GBK6626Z/LEEPG & YOUR REF: SLC6302P TO CONDUCT PRS & REVERT ON LIABILITY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 18 Jul 2022, at 5:14 PM, Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)> wrote:

[Strictly Confidential]

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

**Note: Our insured had not reported the accident.**

Dear LKK

Please arrange Mr. Marcus Chua to conduct PRS on without prejudice basis.

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Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城Taiping SG

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**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Sent:** Monday, 18 July 2022 4:15 pm

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D204956/C02/GBK6626Z/LEEPG & YOUR REF: SLC6302P TO CONDUCT PRS & REVERT ON LIABILITY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia

We would like to appoint Marcus Chua (LKK) to conduct the survey for above mention vehicle.

Has your insured reported accident? Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** 18 July 2022 16:13

**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Subject:** RE: OUR REF: SNM22D204956/C02/GBK6626Z/LEEPG & YOUR REF: SLC6302P TO CONDUCT PRS & REVERT ON LIABILITY

**Without Prejudice**

**Save As To Costs**

**Our reference:** SNM22D204956/C02/GBK6626Z/LEEPG

**Your reference:** SLC6302P

Dear Sirs,

We refer to your email of 15/07/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

**Cecilia Lee**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 18 July 2022 4:07 pm

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)

**Subject:** OUR REF: SNM22D204956/C02/GBK6626Z/LEPG & YOUR REF: SLC6302P TO CONDUCT PRS & REVERT ON LIABILITY

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Cecilia,

Please refer to the below email.

Kindly **conduct PRS SLC6302P** soonest possible. Our Insured has yet to file SAS Report.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>  
**Sent:** Friday, July 15, 2022 4:29 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** TP CLAIM\_SLC6302P & GBK6626Z\_DOA: 14/07/2022

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Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured GBK6626Z.

Please revert on liability.

Thank you.

Best Regards  
Anysia Foo  
Senior Claims Advisor  
**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977  
Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

<SLC6302G\_SAS & EST.pdf>