

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 26 August 2022 6:00 PM  
**To:** Chua, Gek Tiang Ruth; SUR; Reports (LKKAUTO)  
**Cc:** assignments  
**Subject:** RE: LKK/KK \ CMTD2202440/RUC(nr) - GBF6912Z ACC ON 14.07.22 | Plse arrange PRI for bike FBS 2797Y as per attached  
**Attachments:** FBS2797Y estimate.pdf; FBS2797Y IA.pdf; FBS2797Y PARF\_COE Rebate Enquiry.pdf

Dear Ruth,

Enclosed herewith preliminary advice of FBS 2797Y and we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>  
**Sent:** Thursday, 25 August 2022 5:28 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** RE: LKK/KK \ CMTD2202440/RUC(nr) - GBF6912Z ACC ON 14.07.22 | Plse arrange PRI for bike FBS 2797Y as per attached  
**Importance:** High

Hi all

Can we check if the survey report is ready?

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

**Ruth Chua**

Claims Division

D: 6329 5153 | T: 6461 6555



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**From:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 18 August 2022 2:40 pm

**To:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; 'Shiau Chan (LKKAuto)' <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: LKK/KK \ CMTD2202440/RUC(nr) - GBF6912Z ACC ON 14.07.22 | Plse arrange PRI for bike FBS 2797Y as per attached

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Dear Ruth,

Thank you for the email.

Dear Shiau Chan,

Please assist. Our ref : CS/SMO22006826/Kqy3

Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Sent:** Thursday, 18 August 2022 2:36 PM

**To:** YAN <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: LKK/KK \ CMTD2202440/RUC(nr) - GBF6912Z ACC ON 14.07.22 | Plse arrange PRI for bike FBS 2797Y as per attached

Without Prejudice

Save as to costs

Dear Yan

Please advise if the survey report for FBS2797Y is ready?

TP has submitted their LOD.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards  
**Ruth Chua**  
Claims Division  
D: 6329 5153 | T: 6461 6555



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**From:** YAN <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 19 July 2022 12:40 pm

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** Re: LKK/KK \ CMTD2202440/RUC(nr) - GBF6912Z ACC ON 14.07.22 | Plse arrange PRI for bike FBS 2797Y as per attached

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Dear Grace,

Thank you for the assignment.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 19 Jul 2022, at 11:57 AM, Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Without Prejudice

Our Reference : CMTD2202440/RUC  
Your Reference: FBS2797Y

Dear Linda,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong of LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **FBS2797Y** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

<image001.png>

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**From:** Sg Motor <[sgmotor2000@yahoo.com.sg](mailto:sgmotor2000@yahoo.com.sg)>

**Sent:** Tuesday, July 19, 2022 11:52 AM

**To:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; Claims - Motor Survey  
<[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** [sg\\_motor\\_enterprise@yahoo.com.sg](mailto:sg_motor_enterprise@yahoo.com.sg)

**Subject:** Re: PRI \ CMTD2202440/RUC(nr) - GBF6912Z ACC ON 14.07.22 | Plse arrange PRI for bike FBS 2797Y as per attached

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Dear Sir/Madam

Please arrange LKK Auto Consultants, Kenneth Kong for the pre-repair survey.

Thank You

Regards  
Linda

**SG 98 Motor Pte Ltd**

Blk 4001 #01-21  
Ang Mo Kio Industrial Park 1  
Singapore 569622  
Tel: 64524898 Fax: 64524868

On Monday, 18 July 2022 at 04:12:56 pm SGT, Claims - Motor Survey  
<[motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)> wrote:

Our Reference : CMTD2202440/RUC  
Your Reference: FBS2797Y

Date: 18/07/2022

**Without Prejudice**  
**EMAIL ONLY**  
**OUR Email:**[motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S SG 98 Motor Pte Ltd**

Dear Leena,

**ACCIDENT INVOLVING GBF6912Z & FBS2797Y ON 14.07.22**

We refer to your Notice of Accident dated 18/07/2022.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ [ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the below list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )	
		Marcus Chua ( <b>East</b> )	

		Kenneth Kong ( <b>North</b> )	
		Steve Chen ( <b>West</b> )	
	Priority Services	Jimmy Lee	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

**For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

<image002.png>

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**From:** Sg Motor <[sgmotor2000@yahoo.com.sg](mailto:sgmotor2000@yahoo.com.sg)>  
**Sent:** Monday, July 18, 2022 2:12 PM  
**To:** Claims - Motor Survey  
<[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; [sg\\_motor\\_enterprise@yahoo.com.sg](mailto:sg_motor_enterprise@yahoo.com.sg)  
**Subject:** Plse arrange PRI for bike FBS 2797Y as per attached

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Attn: Motor Claims Dept

Plse arrange PRI for bike FBS 2797Y as per attached

Thank You

Regards

Leena

**SG 98 Motor Pte Ltd**

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64524868

<FBS 2797Y PRI.pdf>