

From: Jenny Lew jenny.lew@sg.cntaiping.com
Subject: RE: OUR REF: SNM22D204957/C02/GBL8116K/LEWLC & YOUR REF: SKC7715D(D) SERVICE, TO CONDUCT PRS
Date: 19 July 2022 at 9:45 AM
To: SIA LEE LIAN riaz@justice.com.sg, assignments assignments@lkkauto.com, SUR sur@lkkauto.com
Cc: Claims Dept of CTI claimsdept@sg.cntaiping.com, service@riverviewauto.com.sg

JL

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

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From: SIA LEE LIAN <riaz@justice.com.sg>
Sent: Tuesday, 19 July 2022 8:52 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>;
service@riverviewauto.com.sg
Subject: RE: OUR REF: SNM22D204957/C02/GBL8116K/LEWLC & YOUR REF: SKC7715D(D) SERVICE, TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sirs

Dear Sirs,

We refer to the above matter and your email dated 18 July 2022.

We agree to appoint Kenneth Kong (LKK) as SJE.

Thank you.

Best regards,
LeeLian
RIAZ LLC

Disclaimer: This message is privileged and confidential and is intended solely for the named recipient. If you are not the intended recipient, you are hereby notified that any dissemination or copying of this communication is strictly prohibited. If this e-mail has reached you in error, please delete the e-mail immediately and inform us of the error by sending an e-mail to riaz@justice.com.sg. though internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost or infected with viruses, we have scanned this message to minimise the possibility of corruption.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 18 July 2022 5:07 PM
To: Sophie <riaz@justice.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D204957/C02/GBL8116K/LEWLC & YOUR REF: SKC7715D(D) SERVICE, TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D204957/C02/GBL8116K/lewlc
Your reference: SKC7715D

Dear Sirs / Madam,

ACCIDENT INVOLVING GBL8116K & SKC7715D on 14/07/2022

We refer to your email of 15/07/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 18 July 2022 4:52 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Sophie <riaz@justice.com.sg>
Subject: OUR REF: SNM22D204957/C02/GBL8116K/LEWLC & YOUR REF: SKC7715D(D) SERVICE, TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **conduct PRS SKC7715D** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: SIA LEE LIAN <riaz@justice.com.sg>
Sent: Friday, July 15, 2022 5:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: service@riverviewauto.com.sg
Subject: PRI RIAZ REF: SKC 7715D (D) SERVICE YOUR REF: GBL 8116K

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WITHOUT PREJUDICE

Dear sirs,

We refer to the above captioned matter.

Please find the enclosed notice of accident for your immediate action.

Thank you.

Best regards,
LeeLian
RIAZ IIC

RIAZ LLC

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