From: Lynn Khong lynn.khong@sg.cntaiping.com

Subject: RE: OUR REF: SNM22D204959/C02/SMN2914Y/TANKW & YOUR REF: SGT992Z- SUR LIST I TO CONDUCT PRS &

REVERT ON LIABILITY

Date: 19 July 2022 at 8:57 AM

To: Claims Dept of CTI claimsdept@sg.cntaiping.com, Billy Tan billy.tan@sg.cntaiping.com, jeshurueben@honda.com.sg, SUR

sur@lkkauto.com, ASSIGNMENTS@LKKAUTO.COM assignments@lkkauto.com

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Rueben,

We will be appointing, **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the prerepair survey (PRS) on your client's vehicle.

We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange.

Thank you

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

### NOTICE

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224-7175">6224-7175</a>. Any inconvenience caused is much regretted.

Regards,

### Lynn Khong

Executive Motor Claims Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Sent: Monday, 18 July 2022 6:05 pm

**To:** Lynn Khong < lynn.khong@sg.cntaiping.com>; Billy Tan <billy.tan@sg.cntaiping.com>; jeshurueben@honda.com.sg

Subject: OUR REF: SNM22D204959/C02/SMN2914Y/TANKW & YOUR REF:

SGT992Z TO CONDUCT PRS & REVERT ON LIABILITY

6 & LK

# WITHOUT PREJUDICE via EMAIL ONLY

Dear Lynn,

Please refer to the below email.

Kindly assist to conduct PRS SGT992A & revert on liability soonest possible on behalf of Billy Tan.

Please contact our claims department Billy Tan 6389 6175 the officer in charge.

\*Kindly quote our claim reference number when replying.\*

#### **NOTICE:**

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Jeshurueben Rao Thomas < <u>jeshurueben@honda.com.sg</u>>

Sent: Saturday, July 16, 2022 3:42 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SGT992Z AGAINST SMN2914Y

(CTI)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Arrange A Surveyor To Conduct Survey On Our Client Vehicle SGT992Z.

Please Do Advice On The Liability Status Of This Claim For Direct Settlement.

Your Insured Vehicle Number is SMN2914Y, Accident Date 15/07/2022.

Thank You

Best Regards, **Rueben Thomas** Bodyshop Service Advisor Kah Motor Body Repair Centre

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 15 Ubi Road 4, S(408610) DID/Mobile: 68465672 / 90721766

Web: www.honda.com.sg







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