

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: SLD 8865 E**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0606/2022/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

18-Apr-2023 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SCJ 93 T - Audi A6 DESIGN 2.0 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SCJ 93 T**, claimant, **Mr. Lee Meng Kee**, please find the related document per attached.

1. A copy of the Original invoice no. 85018518 – S\$ 12,312.43.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 1,520.00
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl

AIG Insurance – SCJ 93 T

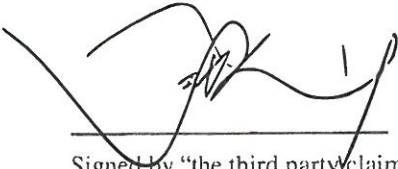
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

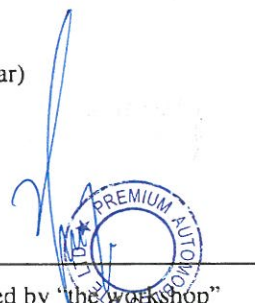
I, LEE MENG KEE (the third party claimant) of BLK 228A ANG MO KIO ST 23, #24-33, S 561228 (address), owner of SCJ93T (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SCJ93T that was damaged pursuant to the accident which occurred on 18/7/2022 (date) along ANG MO KIO AVE 2 TOWARDS ANG MO KIO AVE 1 (location) involving vehicle no/s SLD8865E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of 07 (month) 2022 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **PREMIUM AUTOMOBILES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$12,312.43** (Repair Cost), **S\$1,200.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SCJ 93T** that was damaged pursuant to the accident which occurred on **18/07/2022** (date) **ANG MO KIO AVE 2 TOWARDS ANG MO KIO AVE 1** (location) involving vehicle no/s **SLD 8865E**. This is pursuant to the inspection conducted on **21/07/2022** (date) at "the workshop".

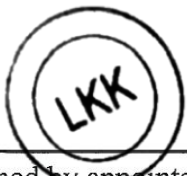
We/I confirm that we/I are/am authorized by the owner **LEE MENG KEE** (the third party claimant") of vehicle no. **SCJ 93T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SCJ 93T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of MAY (month) 20 22 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 17:37

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85018518	Account: A0006 (T 0)
		Date : 11/04/2023	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
		Order : SCJ0093T	
		Term : 30	
Regn No: SCJ93T (V 50132)	Regn Date: 09/09/2021	Mileage: 15522	WIP No.: 33536
Model: A6 design 2.0 TFSI S tronic (1	Chassis: WAUZZZF28MN098212	Engine: DKY 015967	Dept: U
You have been assisted by :- UB-Lim Kee Siang ( 43 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR'S MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND REINSTALL FRONT BUMPER. TO RENEW RHS FRONT FENDER AND RHS FRONT DOOR. TO REPAIR RHS REAR DOOR AND RHS REAR FENDER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY RHS FRONT FENDER, RHS FRONT DOOR, RHS MIRROR COVER, RHS REAR DOOR AND RHS REAR FENDER.	2350.00	1.00	2,350.00
S	BODYWORK	M: TO CARRY OUT WHEEL ALIGNMENT.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT CALIBRATION FOR RHS WING MIRROR 360 CAMERA.	480.00	1.00	480.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND REINSTALL RHS SILL PANEL TRIM.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY RHS SILL PANEL TRIM.	550.00	1.00	550.00
X	A4K0821106B	FENDER Less 020%	1.00	1649.00	1,319.20
X	A4K0853824	(A) (SK) STONEGUARD 28 Less 020%	1.00	56.60	45.28
X	A4K0831052B	001348/(V) (GER) DOOR Less 020%	1.00	4489.00	3,591.20
X	A4K0837912A	001348/(V) (GER) SEAL Less 020%	1.00	191.00	152.80
X	A4K8898909	SECUR.SET-A/P GT Less 020%	1.00	136.00	108.80
X	A4K0898909	ADHES.TAPE-A/P GT Less 020%	1.00	63.90	51.12

Parts 5,268.40  
Labour 0.00  
Sublet 6,132.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 11,400.40

8% GST 912.03

Grand Total 12,312.43



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



# Receipt

receipt No: 0-0310

Bill To:  
Lee Meng Kee

From:  
Groove On Phliq  
53550098B

Date: 25<sup>th</sup> August, 2022

Item	Description	Quantity	Unit Price	Amount
1	Alpahrd 2019 High Spec Rental (16/08/2022-23/08/2022) Vehicle reg No: SMP4885Z	8 days	\$190	\$1520
			<b>Total</b>	<b>\$1520</b>

## Terms and Conditions:

1. Rental period has ended and deposit has been refunded.
2. Driver needs to be above 22 yo and have at least 2 yr of driving experience. Collection and return will be at Amk area. Timing are scheduled at 10am. Unless, otherwise stated.
3. Accident excess is \$2000 for third party and \$2000 for own damage. With admin Fee of \$400. In the event of accident and if the hirer's fault. There will be 2 parts payment. One of the 3rd party claims (\$2400). And own damage (quotation by our workshop)
4. Full payment of the rental duration and deposit (\$500) has be paid upfront and the \*Deposit \$500\* will be refunded upon you returning the vehicle provided there is no physical damages and vehicle condition is in the same state as you collect. Else we will use this \$500 to offset any expenses if need to and return you the balance.
5. Any damages or fines that occur during your usage, you are to bear the responsibility and the letter of summons or fines will be routed to your home address.
6. If the vehicle is found dirty, muddy, bird shit stains or not in an acceptable condition as when your first collect it. A cleaning fee of \$50 will be charged and will be deducted from your deposit.
7. You are to adhere to the servicing schedule (if any). Failure to comply will result to you paying for servicing cost and wear and tear. A maximum of 160km mileage is allowed for per day usage. Thereafter, will be chargeable at 50cents/km.
8. We will only be collecting the full \$500 deposit to book the car. Together with a front back picture of your IC and Driving License for verification and insurance purposes. Do remit the rest of the payment on the day of collection.
9. Cancellation less than or before 24 hours will incur 100% rental charge. Cancellation less than or before 48 hours will incur 80% rental charge. Cancellation equal or between 48 to 72 hours will incur 50% rental charge. If the event of any enquiries of the same bookings dates from other customer (we will inform you and will send you a screenshot for proof if any), any cancellations at any point of time will incur 100% rental charge.
10. No overseas usage (cannot go Malaysia) as insurance only covers local use.
11. Hirer has agreed to the terms and condition once the vehicle is collected and move off. In the unlikely event of vehicle breakdown before your collection, a refund or replacement may be given to you. In the unlikely event of breakdown during your reservation, the remaining hours will be refunded as credits to your account.

10:31

◀ Search

4G

Log out



Submitted

1,520.00 SGD



To

GROOVE ON PHLIQ

53350098B



From

TX Account

395-377-339-0

Reference no.

Transfer - UEN

Reference no.

2208167395177617

16 Aug 2022, 10:31 AM

New transfer

Share

Back to home


INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

sld8865e

Date of Accident

18/07/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **30/06/2022 - 29/06/2023**

Requested By ..... **LIM KEE SIANG (PREMIUM AU...**

Requested Date ..... **18/07/2022 16:50**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 22 July 2022 11:32 am  
**To:** teo\_chee@hotmail.com  
**Cc:** clihui@hotmail.com  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SLD 8865E & SCJ 93T ON 18/07/2022

**Importance:** High

Our Ref: CC3/AIG22006812/ga3

22 JULY 2022

**Teo Chee How**

DRIVER: Chong Li-Hoey (Zhuang Lihui)

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLD 8865E & SCJ 93T ON 18/07/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SCJ 93T**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Jul 2022 10:30	<b>Clm Dtl Modified</b>	Claimant's Name: -> LEE MENG KEE. Claimant's ID: -> SXXXX332E.	[A] HOW MEI KWAN
2	19 Jul 2022 10:30	<b>Clm Veh Model Changed</b>	(200049) AUDI A6 2.0 TFSI (A).	[A] HOW MEI KWAN
3	19 Jul 2022 10:30	<b>Clm Created</b>	Reg No: SCJ93T. Acct Date: 2022/07/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	19 Jul 2022 10:30	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Jul 2022 10:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/28	[A] HOW MEI KWAN
6	19 Jul 2022 10:30	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Jul 2022 10:30	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Jul 2022 10:30	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	19 Jul 2022 10:30	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	19 Jul 2022 10:30	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	26 Jul 2022 16:37	<b>Clm Registration Modified</b>	Acct Time:15:00:00->15:10:00. Pol No:1800049974->1800049974-04.	[I] AIG OneClaim Integration User
12	08 Feb 2023 10:46	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	08 Feb 2023 10:46	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	08 Feb 2023 10:46	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/09/09.	[A] JOANNE LEE KHANG MIN
15	08 Feb 2023 10:46	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	18 Apr 2023 17:12	<b>Adj Mandate Request</b>	Cur.Req:13594.43:Liability: 100%(BOLA 10) *Quantum: \$13,594.43 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	17 May 2023 14:17	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/28. Mandate Remarks: please proceed with settlement @ \$13,594.43 [COR-\$12,312.43 LOR-\$1280 LTA-42] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
18	17 May 2023 14:17	<b>Adj Mandate Set</b>	Approved:13594.43:please proceed with settlement @ \$13,594.43 [COR-\$12,312.43 LOR-\$1280 LTA-42] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2818879	19 Jul 2022 10:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SCJ93T	SLD8865E	11.00
2911910	08 Feb 2023 10:46:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SCJ93T	SLD8865E	11.00