

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 15 September 2022 7:44 AM
To: claims@premiumauto.com.sg; SUR
Subject: FW: OD CLAIM FOR SFV 5188 Y , DOA: 14/07/2022
Attachments: SFV 5188Y-SUPP 2.pdf

Dear En Qi,

Above has been approved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 20 July 2022 10:37 AM
To: claims@premiumauto.com.sg; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SFV 5188 Y , DOA: 14/07/2022

Dear En Qi,

As instructed by our client , please proceed to repair the **insured vehicle SFV 5188Y, (Excess \$100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 16 July 2022 9:15 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SFV 5188 Y , DOA: 14/07/2022

Dear Claim,

I have amend the DOA and attached the amended GIA report for your reference.

Sorry for the inconvenience caused.

Thank you.

Best Regards,
En Qi Lim
Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 15 July 2022 12:07 PM
To: 'Claims' <claims@premiumauto.com.sg>; '- OD CLAIM' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SFV 5188 Y , DOA: 14/07/2022

Dear En Qi,

Please confirm the date of appointment. Is the owner waiting?

Best Regards,
Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 15 July 2022 11:12 AM

To: '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SFV 5188 Y , DOA: 14/07/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 18/09/2022 @2.30PM. Benoi.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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