

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims
Yr Ref: GBC8031T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0598/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

27-Jan-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLD 7888 X - Audi A3 SB 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SLD 7888 X**, claimant, **Ms. Sharon Tan Hwei Ching**, please find the related document per attached.

1. A copy of the Original invoice no. 85018227 – S\$ 2,021.76.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 150.00 (S\$ 50.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
Lonpac Insurance – SLD 7888 X

Authorization Letter

PA/TP/0598/2022/KS

8 Sept 2022

Ms. Sharon Tan Hwei Ching
21 Newton Road
#04-02
Singapore 307954

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: GBC 8031 T

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SLD 7888 X & GBC 8031 T
AT U-TURN AT BUKIT TIMAH ROAD OPPOSITE SWISS
COTTAGE ESTATE ON 16/07/2022.**

I am the owner of SLD 7888 X.

I confirmed that I will be claiming for Loss of usage and hereby authorized your esteemed company to settle the Loss of usage and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Sharon Tan Hwei Ching

Copy to Norah Khai, Premium Automobiles Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/026035
DATE : 08 FEB 2023

DISCHARGE VOUCHER

I/We, SHARON TAN HWEI CHING confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBC8031T the sum of Singapore Dollar Two Thousand One Hundred Seventy Three and Cents Seventy Six Only (**\$2,173.76**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLD7888X and GBC8031T on 16/07/2022 along/at U-TURN AT BUKIT TIMAH ROAD OPPOSITE SWISS COTTAGE ESTATE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ FELICITY ENGINEERING PTE LTD AND/OR TAY LIAN HUA(ZHENG LIANHUA)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**PREMIUM AUTOMOBILES PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

8 February 2023

.....
Signature of vehicle owner/Date

SHARON TAN HWEI CHING / 8 February 2023

.....
Name of vehicle owner /Date

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 12:30

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85018227 Date : 26/01/2023 Order : SLD7888X Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555	
Regn No: SLD7888X (V 45163)	Regn Date: 23/03/2020	Mileage: 74419	WIP No.: 33349
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG	Chassis: WAUZZZ8VXLA035349	Engine: CHZ C38056	Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	700.00	1.00	700.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	700.00	1.00	700.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00

Parts 0.00
Labour 0.00
Sublet 1,872.00
Menus 0.00
Lubricant 0.00



Sub-Total	1,872.00
8% GST	149.76
Grand Total	2,021.76

Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBC8031T

Date of Accident

16/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **21/09/2021 - 20/09/2022**

Requested By **LIM KEE SIANG (PREMIUM AU...**

Requested Date **18/07/2022 09:14**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

premium Automobiles pte Ltd

Bank Account Details

Beneficiary Name:

premium Automobiles pte Ltd

Bank Name / Branch Name:

The Development Bank of Singapore Limited/450 Clementi Ave

Bank Account No.:

020-011138-0

Bank Code / Branch Code:

7171/020

Swift Code

DBSSSGSG

Email Address:

claims@premiumauto.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Norah Khai / Claims Manager / 6768 9827 / nora.khai@premiumauto.com.sg

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.





Authorised Signature and Company Stamp

Date: 9/02/2023

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 30 January 2023 10:36 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SLD 7888 X & YOUR INSURED GBC 8031 T ON 16/07/2022 *** LKK REF: CC4/LPC22006807/Aga3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 30 January 2023 9:51 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SLD 7888 X & YOUR INSURED GBC 8031 T ON 16/07/2022 *** LKK REF: CC4/LPC22006807/Aga3

Your ref: **21/22/22/VC05/026035**
LKK ref : CC4/LPC22006807/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC8031 (LONPAC) AND SLD7888X(TP) ON 16/07/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not on our driver favour.

We seek your approval to offer repairer **"PREMIUM AUTOMOBILES PTE LTD"** at **\$2,173.76(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 6,984.36	\$ 2,021.76 (with 8% GST)
2. Loss of Use (3days x \$50.00)	\$ 150.00	\$ 150.00 (3DAYS X \$50.00)

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,136.36	\$ 2,173.76

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 26 July 2022 2:39 pm

To: geraldpoh@lonpac.com <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SLD 7888 X & YOUR INSURED GBC 8031 T ON 16/07/2022 *** LKK REF: CC4/LPC22006807/Aga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 21 July 2022 1:35 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING VEHICLE SLD 7888 X & YOUR INSURED GBC 8031 T ON 16/07/2022

Lonpac External - General

Our Ref : 21/22/22/VC05/026035

Dear Yan,

Attached copy of insured's report for your onward transmission to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN

Sent: Monday, 18 July 2022 10:39 am

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING VEHICLE SLD 7888 X & YOUR INSURED GBC 8031 T ON 16/07/2022

Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 18 July 2022 10:16 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SLD 7888 X & YOUR INSURED GBC 8031 T ON 16/07/2022

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 21/07/2022 @ 10.30am. Ubi. Owner waiting

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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