

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 18 July 2022 3:41 PM
To: benzrallyfirm@gmail.com; assignments@lkkauto.com; Admin A
Subject: RE: SNM22D204773/C02/SKD5776K/TAYHP / FW: PRI ARRANGEMENT FOR SLB 2056 Z - HONDA ODYSSEY

Dear Sir/Mdm (LKK),

Please assist to get your surveyors to liaise with BENZ RALLY to conduct survey.

Aside to Benz Rally,

Please let us have a copy of your client's SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>
Sent: Monday, 18 July 2022 3:31 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D204773/C02/SKD5776K/TAYHP / FW: PRI ARRANGEMENT FOR SLB 2056 Z - HONDA ODYSSEY

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Dear Irene

Please allow us to have your response as till to-date, we still have not received any response from your office.

Kindly bear in mind that we would consider these delays in the Loss of Rental as this vehicle has been sitting in our workshop since the day of accident.

Regards.

Jackie Koh
Admin

From: Benz Rally <benzrallyfirm@gmail.com>
Sent: Thursday, 14 July 2022 10:11 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: SNM22D204773/C02/SKD5776K/TAYHP / FW: PRI ARRANGEMENT FOR SLB 2056 Z - HONDA ODYSSEY

Hi Irene

Our client is not agreeable to engage your surveyor.

We wonder would your office consider ours from Allied Appraisal or Harvester Appraisal.

Regards

Jackie Koh
Admin

On Thu, 14 Jul 2022 at 09:27, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 14 July 2022 9:19 AM
To: benzrallyfirm@gmail.com; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: FW: SNM22D204773/C02/SKD5776K/TAYHP / FW: PRI ARRANGEMENT FOR SLB 2056 Z - HONDA ODYSSEY

Without Prejudice

Dear Irene,

Please conduct PRS for SLB 2056 Z (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>
Sent: Wednesday, 13 July 2022 5:57 PM
To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Subject: SNM22D204773/C02/ FW: PRI ARRANGEMENT FOR SLB 2056 Z - HONDA ODYSSEY

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Dear Chong Boon Sen

Please refer to the above copy.

Thanks.

Jackie Koh

Admin

From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>
Sent: Wednesday, 13 July 2022 2:11 PM
To: e-claims@sg.cntaiping.com
Subject: RE: SNM22D204773/C02/ FW: PRI ARRANGEMENT FOR SLB 2056 Z - HONDA ODYSSEY

Dear Chong Boon Sen

Here's the requested copy.

Regards.

Jackie Koh

Admin

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 13 July 2022 12:11 PM
To: benzrallyfirm@gmail.com
Subject: FW: SNM22D204773/C02/ FW: PRI ARRANGEMENT FOR SLB 2056 Z - HONDA ODYSSEY
Importance: High

From: Claims Dept of CTI
Sent: Wednesday, 13 July 2022 12:07 PM
To: benzrallyfirm@gmail.com
Subject: O/R: SNM22D204773/C02/ FW: PRI ARRANGEMENT FOR SLB 2056 Z - HONDA ODYSSEY
Importance: High

Without Prejudice

Dear Sir,

There is previous pri from bifrost. Pls provide your client withdrawal letter or your withdrawal letter to process pri at your end.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909
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From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>
Sent: Tuesday, 12 July 2022 4:12 PM
To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR SLB 2056 Z - HONDA ODYSSEY

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Dear Officer,

Kindly assist to arrange PRI for the said vehicle.
3P VEH NO – **SKD 5776 K**
DOA – 07/07/2022
3P INS – CHINA TAIPING

Location

SV AUTOWORKS PTE LTD

[BLK 8 KAKI BUKIT AVE 4](#)

PREMIRE @ KAKI BUKIT #02-24

S(415875)

Tel : 6242 4328 (ms low)

Regards.

Jackie Koh

Admin



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