

Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 18 July 2022 2:07 PM
To: Teng Hua; sur@lkkauto.com; 'assignments'; Nivitha (LKK Auto)
Cc: Claims Dept of CTI; Vivian Tan; Eric Hii
Subject: RE: Arrangement for Pre-Repair Survey-Pegasus Ref : VSR22-17810 ; China Taiping Ref: SNM22D204925/C02/SLZ1018P/THAMYL ; Accident Involving SLV2084L (GRAB) & SLZ1018P (CHINA TAIPING) on 14/07/2022

Without Prejudice

Hi Teng Hua

Thanks for your reply.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Teng Hua <tenghua.pegasusengrg@gmail.com>
Sent: Monday, July 18, 2022 1:11 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Vivian Tan <vivian.pegasusengrg@gmail.com>; Eric Hii <eric.pegasusengrg@gmail.com>
Subject: RE: Arrangement for Pre-Repair Survey-Pegasus Ref : VSR22-17810 ; China Taiping Ref:

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Without Prejudice.

Hi Pauline,

Thank you for your email.

We would like to select Steve Chen (LKK) to conduct the PRS.

Regards,

Ng Teng Hua
Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Mon, Jul 18, 2022 at 1:02 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, July 15, 2022 2:57 PM

To: 'Teng Hua' <tenghua.pegasusengrg@gmail.com>; Pauline Tham
<pauline.tham@sg.cntaiping.com>

Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; Eric Hii <eric.pegasusengrg@gmail.com>

Subject: O/R: SNM22D204925/C02/SLZ1018P/THAMYL / RE: Arrangement for Pre-Repair Survey-
Pegasus Ref : VSR22-17810 ; China Taiping Ref: tbc ; Accident Involving SLV2084L (GRAB)
& SLZ1018P (CHINA TAIPING) on 14/07/2022

Without Prejudice

Dear Pauline,

Please conduct PRS for SLV2084L (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Pauline Tham 63896541.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Teng Hua <tenghua.pegasusengrg@gmail.com>
Sent: Friday, 15 July 2022 10:29 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; Eric Hii <eric.pegasusengrg@gmail.com>
Subject: Arrangement for Pre-Repair Survey-Pegasus Ref : VSR22-17810 ; China Taiping
Ref: tbc ; Accident Involving SLV2084L (GRAB) & SLZ1018P (CHINA TAIPING) on 14/07/2022

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Without Prejudice

Save As To Costs

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraph 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

As such, please do the needful.

Please contact us to confirm the date and time of the survey.

In addition, please confirm in writing whether China Taiping is agreeable to direct settle with us at 100% liability for this case.

We will forward our client's GIA report as well as our estimated cost of repair to you in due course.

We await your urgent response in this matter.

Ng Teng Hua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

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