

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 18 July 2022 3:06 PM
To: info@speedwerkz.biz; assignments@lkkauto.com; Admin A
Subject: RE: SNM22D204846/C02/SLL8198E/TAYHP / RE: PRI - SLG7863B

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SPEEDWERKZ to conduct survey.

Best Regards,

Irene Tay

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: info@speedwerkz.biz <info@speedwerkz.biz>
Sent: Monday, 18 July 2022 3:02 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D204846/C02/SLL8198E/TAYHP / RE: PRI - SLG7863B

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Hi Irene Tay,

We agree to the appointment of Marcus Chua (LKK).

May i know when come survey

Thanks

Alex Beh

On 14/7/2022 9:31 am, info@speedwerkz.biz wrote:

Hi Irene,

We agree to the appointment of Marcus Chua (LKK).

Thank you.

Regards,
Aileen Lim
Speedwerkz Pte Ltd

On 14/7/2022 9:27 am, Irene Tay wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before

the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 13 July 2022 5:35 PM

To: 'info@speedwerkz.biz' <info@speedwerkz.biz>; Irene Tay

[<irene.tay@sg.cntaiping.com>](mailto:irene.tay@sg.cntaiping.com)

Subject: O/R: SNM22D204846/C02/SLL8198E/TAYHP / RE: PRI - SLG7863B

Without Prejudice

Dear Irene,

Please conduct PRS for SLG7863B (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: info@speedwerkz.biz <info@speedwerkz.biz>
Sent: Wednesday, 13 July 2022 12:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI - SLG7863B

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YR REF: TO BE ADVISED

OUR VEH: SLG7863B
YR VEH: SLL8198E
DOA: 13.07.2022
LOC: JLN TOA PAYOH

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON RD,
#16-00 SPRINGLEAF TOWER,
SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES SLG7863B AND SLL8198E
ALONG JLN TOA PAYOH ON 13.07.2022.

Dear Sir/Madam,

We act for the owner of the vehicle no. **SLG7863B.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

SPEEDWERKZ PTE LTD

13 Kaki Bukit Road 4

#01-20 Bartley Biz Centre

Singapore 147807

Person In-Charge: Ken / Alex

Mobile Number: 9619 5936 / 9091 0000

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

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Aileen Lim

SPEEDWERKZ PTE LTD
Bartley Biz Centre
13 Kaki Bukit Road 4
#01-20
Singapore 417807

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