

## Yan (LKK Auto)

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**From:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>  
**Sent:** Monday, 18 July 2022 2:23 PM  
**To:** Nancy Lam; Choo, Thelma; Yan (LKK Auto); assignments@lkkauto.com; 'SUR'  
**Cc:** Corene Chong; Hui Ting Tang  
**Subject:** PRI/LKK \ CMTD2202435/THE(nr) - Our client's vehicle no.SFJ418E(8P); Your insured's vehicle no.SLU8881T (SOMPO) DOA 15/07/2022 - PRI  
**Attachments:** WinZip Compressed Attachments.zip

### Without Prejudice

Our Reference : CMTD2202435/THE  
Your Reference: AJ.tk.8P (SFJ418E)

Dear Nancy,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr Adrian/ Kenneth/ Marcus/ Steve** to survey **SFJ418E** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Nancy Lam <nancy@crossbordersllc.com>

**Sent:** Monday, July 18, 2022 2:12 PM

**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

**Cc:** Corene Chong <corene@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

**Subject:** PRI \ CMTD2202435/THE(nr) - Our client's vehicle no.SFJ418E(8P); Your insured's vehicle no.SLU8881T (SOMPO) DOA 15/07/2022 - PRI

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**WITHOUT PREJUDICE**

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Grace

1. We refer to your email as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-
  - a) Marc Ananda United Appraisal and Management Pte Ltd
  - b) Dennis Yap PAL'S Appraiser Pte Ltd
  - c) Yap Teck Lee LCW Appraiser Pte Ltd
  - d) Yap Teck Chye MC-Coy Appraiser Pte Ltd
  - e) Dixon Yeo Treasure Appraiser Pte Ltd

- f) Andrew How Prominent Appraiser Services
- g) Alan Cheong K.H. C L Appraiser Pte Ltd
- h) T.T. Rajan ST Appraisal Services
- i) Sebastian Lim Constanct Appraiser Services
- j) Aeon Auto Consultants LLP

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards  
Nancy  
TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Sent:** Monday, 18 July 2022 1:50 pm  
**To:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Hui Ting Tang <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>  
**Subject:** PRI \ CMTD2202435/THE(nr) - Our client's vehicle no.SFJ418E(8P); Your insured's vehicle no.SLU8881T (SOMPO) DOA 15/07/2022 - PRI

Our Reference : CMTD2202435/THE  
Your Reference: AJ.tk.8P (SFJ418E)

Date: 18/07/2022

**Without Prejudice**  
**EMAIL ONLY**  
**OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

**Attention:**  
**M/S CrossBorders LLC**

Dear Nancy,

#### **ACCIDENT INVOLVING SLU8881T & SFJ418E ON 15.07.22**

We refer to your Notice of Accident dated 18/07/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )	
		Marcus Chua ( <b>East</b> )	
		Kenneth Kong ( <b>North</b> )	
		Steve Chen ( <b>West</b> )	
	Priority Services	Jimmy Lee	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Sent:** Monday, July 18, 2022 10:43 AM

To: Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

Cc: Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Hui Ting Tang <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

Subject: Our client's vehicle no.SFJ418E(8P); Your insured's vehicle no.SLU8881T (SOMPO) DOA 15/07/2022 - PRI

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WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 18 JULY 2022 for your kind attention.

Thank You.

Regards  
Nancy Lam  
TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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