Yan (LKK Auto)

From: Sent: To: Cc: Subject:	Pauline Tham <pauline.tham@sg.cntaiping.com> Monday, 18 July 2022 1:10 PM kelley@chiaarul.com; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments' Claims Dept of CTI URGENT PRS - RE: SNM22D204844/C02/SLM3983H/THAMYL / RE: PRE-INSPECTION OF FBT 4505E (KC/B)</pauline.tham@sg.cntaiping.com>
Without Prejudice Save as to Cost	
Hi Kelley	
We will appoint LKK to con-	duct PRS.
WE did not receive your pro	e-reinspection attachment.
Please re-attached again.	
Hi LKK	
Please conduct urgent PRS.	
** Note: Please cc to <u>claim</u>	sdept@sg.cntaiping.com when you reply to us.
Thanks.	
Pauline Tham Claims Department	
China Taiping Insurance (S	ingapore) Pte. Ltd.
	gleaf Tower Singapore 079909

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Pauline Tham

Sent: Monday, July 18, 2022 1:02 PM

To: kelley@chiaarul.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204844/C02/SLM3983H/THAMYL / RE: PRE-INSPECTION OF FBT 4505E (KC/B)

Without Prejudice

Hi Kelley,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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From: kelley@chiaarul.com <kelley@chiaarul.com>

Sent: Monday, July 18, 2022 12:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: RE: SNM22D204844/C02/SLM3983H/THAMYL / RE: PRE-INSPECTION OF FBT 4505E (KC/B)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

We note till todate, your surveyor has yet to attend at our client's workshop.

As such, we presume that you have decided to waive the pre-repair inspection. The workshop shall start repairing and claim the loss of use from the date of our pre-inspection notice.

Our client shall waive his rights for any re-inspection at a later date.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 13 July 2022 4:53 pm

To: 'kelley@chiaarul.com' < kelley@chiaarul.com; Pauline Tham < pauline.tham@sg.cntaiping.com> Subject: O/R: SNM22D204844/C02/SLM3983H/THAMYL / RE: PRE-INSPECTION OF FBT 4505E (KC/B)

Without Prejudice Save as to costs

Dear Pauline,

Please conduct PRS for FBT 4505E (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Pauline Tham 63896541.

NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: <u>kelley@chiaarul.com</u> < <u>kelley@chiaarul.com</u>>

Sent: Wednesday, 13 July 2022 4:24 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Subject:** RE: PRE-INSPECTION OF FBT 4505E (KC/B)

Importance: High

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Date of accident 5 July 2022 at 11.10 am

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 13 July 2022 4:19 pm

To: 'kelley@chiaarul.com' < kelley@chiaarul.com > Subject: RE: PRE-INSPECTION OF FBT 4505E (KC/B)

Importance: High

Without Prejudice Save as to costs

Dear Sir,

Appreciate your earliest assistance to provide accident date and timing urgently to process pri.

Thank you.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: kelley@chiaarul.com <kelley@chiaarul.com>

Sent: Wednesday, 13 July 2022 10:45 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; lod@sg.cnt.cntaiping.com; Albert Chua

<albert.chua@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: PRE-INSPECTION OF FBT 4505E (KC/B)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Enclosed our pre-inspection notice of even date for your attention.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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