

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 27 March 2023 4:08 PM  
**To:** 'Suanne Chiu'  
**Cc:** Admin A; CS A Team  
**Subject:** RE: \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* Re: SKB7431C & XD5356K on 8/7/22 \*\*\* LKK REF: CC4/AIS22006784/Eea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$12,098.45(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **08 July 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Suanne Chiu <suann@movia.com.sg>  
**Sent:** Wednesday, March 15, 2023 10:22 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* Re: SKB7431C & XD5356K on 8/7/22 \*\*\* LKK REF: CC4/AIS22006784/Eea3

Dear Hsiao Tong,

We accept your offer.

Thank you

Regards  
Suanne

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 15 March 2023 9:54 am

**To:** Suanne Chiu <[suann@nova.com.sg](mailto:suann@nova.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** \*\*\*SPAM\*\*\* RE: \*\*\*SPAM\*\*\* Re: SKB7431C & XD5356K on 8/7/22 \*\*\* LKK REF: CC4/AIS22006784/Eea3

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

|  |                     |
|--|---------------------|
| 1. Cost of Repair (w/GST)                    | \$ 10,272.00        |
| 2. Loss of RENTAL (17Days x \$100.00)(w/GST) | \$ 1,819.00         |
| 3. LTA/GIA Search Fee                        | \$ 7.45             |
| <b>Total</b>                                 | <b>\$ 12,098.45</b> |

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Suanne Chiu <[suann@nova.com.sg](mailto:suann@nova.com.sg)>

**Sent:** Tuesday, March 14, 2023 11:24 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: \*\*\*SPAM\*\*\* Re: SKB7431C & XD5356K on 8/7/22 \*\*\* LKK REF: CC4/AIS22006784/Eea3

Dear Hsiao Tong,

Please check outcome.

Thank you

Regards  
Suanne

---

**From:** Suanne Chiu <[suann@movs.com.sg](mailto:suann@movs.com.sg)>  
**Sent:** Tuesday, 7 March 2023 6:00 pm  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: \*\*\*SPAM\*\*\* Re: SKB7431C & XD5356K on 8/7/22 \*\*\* LKK REF: CC4/AIS22006784/Eea3

Dear Hsiao Tong,

Please compromise loss of rental 18 days X \$107 = \$1926.00 (plus PRI 2 weekend & holiday)  
Total sum 12205.45

Thank you

Regards  
Suanne

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 21 February 2023 9:17 pm  
**To:** Suanne Chiu <[suann@movs.com.sg](mailto:suann@movs.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** \*\*\*SPAM\*\*\* Re: SKB7431C & XD5356K on 8/7/22 \*\*\* LKK REF: CC4/AIS22006784/Eea3

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

|  |                     |
|--|---------------------|
| 1. Cost of Repair (w/GST)                    | \$ 10,272.00        |
| 2. Loss of RENTAL (16Days x \$100.00)(w/GST) | \$ 1,712.00         |
| 3. LTA/GIA Search Fee                        | \$ 7.45             |
| <b>Total</b>                                 | <b>\$ 11,991.45</b> |

Please confirm acceptance.

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 13 February 2023 10:40 am

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Suanne Chiu <[suann@mov.com.sg](mailto:suann@mov.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: SKB7431C & XD5356K on 8/7/22 \*\*\* LKK REF: CC4/AIS22006784/Eea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Saturday, 11 February 2023 4:58 PM

**To:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Suanne Chiu <[suann@mov.com.sg](mailto:suann@mov.com.sg)>

**Subject:** FW: SKB7431C & XD5356K on 8/7/22

Internal

Dear LKK

FYA

---

**From:** Suanne Chiu <[suann@mov.com.sg](mailto:suann@mov.com.sg)>

**Sent:** Thursday, January 19, 2023 10:07 AM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** [EXT] SKB7431C & XD5356K on 8/7/22

Dear sir / madam,

Enclosed is our letter of demand for your attention & action.

Thank you

Best Regards

**Suanne Chiu**



Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6262 3377 ext - 0

Fax: +65 62643151



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.